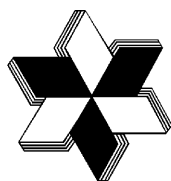


*Wichita Public Library
2002 Annual Report*



WICHITA PUBLIC LIBRARY
The Discovery Center
www.wichita.lib.ks.us

Wichita Public Library - Annual Report 2002
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Mission Statement

The Wichita Public Library System is a community service, which strives to address the core informational needs of children and adults. The Library provides print, non-print, and electronic resources covering a broad variety of topics related to work, school, and personal life. Through knowledgeable, friendly staff, the Library strives to provide life-long learning opportunities to promote personal growth and development. As a public entity, the Library pledges to provide equitable access to information for the citizens of the greater Wichita area. The institution is responsive to the community's changes, interests and needs, and pledges to respect the diversity of its patrons.

Adopted by Wichita Public Library Board of Directors
June 15, 1999

Vision Statement

Our vision is to be recognized as one of the premier public libraries in the state, region and nation. Our measure of success will be our ability to comply with *Measurements of Quality: Public Library Standards for Kansas* and *Hennen's American Public Library Ratings*.

2002 Goals

- I.) Provide equitable access to information by systematically developing and maintaining library facilities and points of service.
- II.) Strengthen human resources by continuing to develop knowledgeable staff and providing them with the tools, materials and administrative support necessary to accomplish the Library's mission.
- III.) Develop and enhance collections designed to meet the needs of the community.
- IV.) Deliver high quality information and reference services that meet the needs of customers.
- V.) Promote the Library's presence in the community by actively marketing library materials and services.

The Year in Review

In 2002, the Wichita Public Library system opened the Evergreen District Branch Library, necessitating the consolidation of Marina Lakes and Minisa branches. In doing so, the Library celebrated its first accomplishment from the Strategic Plan for Branch Library Service. The Library also hosted a Smithsonian traveling exhibit and converted from OCR (optical character reader) technology to a barcode system. All divisions worked cooperatively towards the achievement of these projects with great success.

Evergreen District Branch Library

The highlight of the year came on November 16, 2002, as the Evergreen District Branch Library opened its doors to the public for the first time. Council member Sharon Fearey made dedication remarks and officially opened the building. Through the day, families enjoyed special programs including musicians, authors, and a storyteller. Pizza Hut, one of the Library's numerous private partners for the Evergreen branch, provided free pizza. On Sunday, special events continued with puppet shows and a Hispanic dance program.



Library statistics document neighborhood support of the new facility. During the first seven hours of service, customers borrowed more than 200 items per hour. More than 100 individuals received their first Wichita Public Library borrowers' cards during this first day as well. The volume of activity for the first two days of operation at Evergreen equated to nearly one half month's use of the former Minisa branch and well over one week's use of the former Marina Lakes branch. Library staff noted attendance and library use by many of the customers that had expressed concern or hesitancy about the new location. Use of the new facility continued to exceed expectations – and use of the former facilities – through the remainder of the year.

"Listening to the Prairie: Farming in Nature's Image"



The Wichita Public Library's Central Branch hosted "Listening to the Prairie: Farming in Nature's Image," a national traveling exhibition organized by the Smithsonian's National Museum of Natural History, *Forces of Change* program, for six weeks (May 4 – June 9, 2002). Wichita was one of twenty cities selected by the American Library Association (ALA) Public Programs Office, coordinator of the tour, to host the exhibit centering on the preservation and maintenance of the tallgrass prairie. The W.K. Kellogg Foundation and the U.S. Department of Agriculture made the exhibit and tour possible.

The exhibit of panels, a touch-screen shopping cart, and windmill replica was strategically planned to be on display during the Wichita River Festival and the first week of summer reading programs. The gate count for Central over that six-week period was nearly 50,000. Over 1175 came to programs and tours organized by Library staff. Koch Industries, Inc. and other local sponsors made programs and publicity possible. Other sponsors included Mid America News Network, KSN TV-3, and the Design Centre. Funds not spent by the end of the exhibit were redirected by Koch Industries to enhance the Library's collection of prairie and Kansas-related items.

Barcode Conversion

The migration from OCR technology to a barcode-based system required library-wide cooperation and coordination. The change was necessary not only to replace the dated technology, but also to allow for potential new services such as self-check and remote access. Both KFDI and the *Wichita Business Journal* carried news stories about the successful migration.

Efforts to make the change go as smoothly as possible began in 1998 with staff joining volunteers in placing barcodes on materials. Circulation staff, both at Central and in the branches, updated customers' borrowers cards in preparation of the change in February 2002, traditionally a slow month for circulation.

The information technology staff's careful planning and clear communication system was key during the five-day downtime. Staff assisted customers in finding materials while the library catalog was down and kept track of books checked in and out using paper receipts. A data-entry team caught the system up to speed within two days.

Goal Accomplishment Summary

Staff from throughout the library system was instrumental in helping the department to accomplish the majority of the goals, objectives and actions identified as priorities for 2002. In addition to the accomplishments above, these projects should be recognized as impacting library services and activities during the year:

- Enhancements were made to library facilities through remodeling at the Comotara and Rockwell branches and improvements in the quality of branch library cleaning services.
- The Wichita Digital Library, a partnership of the Library, Wichita State University's Ablah Library Special Collections section, and the Wichita-Sedgwick County Historical Museum completed a successful pilot project and received a \$15,000 Library Services and Technology Act grant to expand the photographs available through this electronic resource.
- A pilot partnership with public libraries in Clearwater, Derby and Haysville served as a cooperative model for all of the public libraries in Sedgwick County and was instrumental in ensuring a \$70,000 funding commitment from the Leonard and Celia Levand Trust to underwrite county-wide summer reading activities in 2003.

- Library staff and volunteers participated in the department's first all-day in-service training day.
- Changes to public computer workstations procedures reduced waiting lists for public access computer use and workloads for the library's customer service desks.
- Integration of library information technology support continued through a realignment of staffing and a significant investment in upgrading library computer workstations and network infrastructure to City standards.
- An upgraded version of the Library's TeleCirc automated calling and renewal system was installed.
- A new web-based version of the library catalog was purchased to allow for expanded and more efficient remote access to library resources.
- Construction was begun on the Lionel Alford Regional Library planned to replace the Aley and Seneca branches in 2003.

Collection Development Division

The Collection Development Division encompasses selection, acquisition, cataloging and physical processing of library materials, and electronic resources management.

The entire division contributed to its goal of opening the Evergreen Branch Library with a full range of collections, including core reference items, periodicals, and Spanish materials. The opening day collection was nearly 50,000 items, an appropriate size for a district level branch.

DVDs were introduced to the collection in February 2002 and have a high circulation. Because of large numbers of Spanish juvenile materials ordered for Evergreen, the Collection Development Division created new Spanish collection codes for those items. The short records for paperback fiction now include publication dates to make it easier for patrons and staff to identify series and titles. Short records are also being placed into Dynix for titles sure to be in popular demand; customers can then place holds on these items before they are released.

Changes in processing were made to save time and money. Crystal shields are no longer placed on juvenile paperbacks. A trial was run to test the durability of the barcode labels without book tape to determine if eliminating that expense could be cost effective. Early results have indicated that no tape is needed.

Throughout the year, the Library repackaged videos into black boxes instead of clear ones as part of an effort to relocate these items onto open shelving for direct access by customers. The black boxes allow artwork that accompanies videos to be displayed with the cassette, a technique used by most video stores. This method also is more cost-efficient since it requires no duplicate shelving and no extra supplies to display the video information.



Electronic resources continued to grow through 2002. *ReferenceUSA*, accessible from Wichita Public Library locations, consolidates information from telephone directories and *Thomas Register*. Library cardholders can access *Learnatest.com*, a provider of sample exams, from any computer with an Internet connection. The tests, which range from basic skills to graduate school entrance exams, replace the need for books that are frequently lost or stolen. The Library continued to offer the Kansas Library Card, provided by the Kansas Library Network Board, the Kansas State Library, and University of Kansas Medical Center – Kansas City. Users can use the free Kansas Library Card to access *SIRS Discoverer Deluxe*, *OCLC's First Search*, *Gale's InfoTrac*, and *netLibrary eBooks* from any home, school or office computer with an Internet connection.

The Wichita Public Library's website redesign remains in limbo as information technology integration continues with the City of Wichita. The website was used to keep customers informed about construction projects with frequently updated pictures. The Library's Intranet was revamped and a search engine was added. Employees and volunteers can easily access minutes from meetings, forms, program calendars, patron comments, and more from any Internet capable computer workstation in the library system.

Customer Service Division

The Customer Services Division includes the Central Library circulation section, neighborhood branches, the Evergreen District Branch, volunteer coordination and relief staffing. The division also oversees human resources functions, including employment, staff training and professional development.

Staff from the Marina Lakes and Minisa libraries received many comments, both positive and negative, about the opening of the Evergreen Branch Library. While some users looked forward to Evergreen's opening, there were a few vocal customers opposed to the change. Employees were key to boosting public opinion of the new branch, particularly with their promise of continued excellent and personalized customer service.

With the expansion of service hours to north Wichita at Evergreen, the Library had the opportunity to hire additional staff, including four bilingual speakers to better serve the community. Staff from the Customer Services Division was vital in preparing them for library service. In December 2002, Evergreen and Circulation staff spent 124 hours combined training new staff the Dynix system. In all of 2002, Circulation contributed 424 hours to instructing new hires. Other training sessions were designed for new and current employees. Several were devoted to library-specific customer service issues using CLASS (Customers Leaving Appreciated, Satisfied, and Sold) modules.

Jaime Prothro, Evergreen Branch Library's manager, was awarded the Olive Ann Beech Scholarship. She will graduate in May 2003.
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Encouragement from Personnel, the City Manager's Office, and the Library Board made the Library's first in-service day possible. A number of practical breakout sessions, with topics ranging from the future of virtual reference to leading book discussion groups, gave employees from different workgroups the chance to learn together. In all, there were eleven different sessions and each one received high marks from attendees.

Staff from the Customer Services Division was key in barcode conversion. Circulation staff placed new barcodes on books and issued new cards to users. Aley and Planeview branches, dual-use libraries located in schools, faced particular changes in redoing library accounts of student users.

Aley and Seneca branches prepared for their merge into the Alford branch by caring for their collections. Aley performed an inventory of juvenile fiction and added spine labels to the books. Seneca relabeled their romance fiction to match Aley's so the two collections can be blended seamlessly.

The Aley branch offered class prizes to Stanley Elementary School students to encourage the return of library books at the end of the school year. If all students in a class returned their library materials, everyone in the class received a prize package. This reduced the number of lost books by half the amount lost the previous year.

One of the best-attended programs at the Maya Angelou Northeast branch was a public celebration for branch manager Ola Mae Sanders on her fortieth anniversary with the Library. Friends, family, coworkers, and customers gathered to celebrate Ola Mae Sanders Day on June 11. Councilman Carl Brewer read the official proclamation and presented Sanders with a book signed by the entire City Council. Sanders retired in September 2002; Jean Pouncil-Burton, branch manager of Marina Lakes, then transferred to Angelou Northeast.

Internet continued to be the most popular service at many neighborhood branches, including Linwood and Orchard Park. With the addition of a workstation at the Comotara branch, all Library locations now offer public computer use and Internet access. The Library's new policy set into place in February allowed customers one session per day, with more time if workstations are available. The policy more equitably serves all Library customers.

Gwen Harris, Orchard Park branch manager, attended the 20 th National Association of Black Storytellers Festival in Baltimore, Maryland in November.

Small changes in interlibrary loan service improved customer service. A new computer accelerated access to KICNET, the Kansas ILL network. One setback to service has stemmed from increased security measures nationwide. The Smithsonian Institute, an important source of rare microforms that can be borrowed at no charge, has informed libraries that x-rays in use by post offices has ended their willingness to loan these materials.

Circulation made two changes to help customers find materials. The Madsen collection of classics, biographies, and other items was integrated with the rest of the collection so customers could locate them. The young adult section became more defined through furniture changes. A reorganization of materials further assisted this goal.

Programming Services Division

The Programming Services Division is comprised of the Central Library's Children's Center, Youth Outreach, Talking Books, and Homebound services.

In February 2002, The Wichita Public Library collaborated with the public libraries of Clearwater, Derby, and Haysville to form a pilot program aimed at widening participation in children's summer reading programs countywide. The Celia and Leonard Levand Trust pledged \$21,523.00 to fund joint programming, publicity, incentive prizes, and volunteer recognition awards. The consortium was able to reduce expenditures and add to their reading programs through reduced booking and travel costs for performers, mass purchasing of prizes and custom-made t-shirts, and bookmarks listing library locations. The pilot program was deemed a success by all four libraries and the trustee. Driven by a charge to improve youth literacy and foster a lifelong love of learning, the consortium expanded in fall 2002 to include all Sedgwick County public libraries interested in participating.

Library staff presented children's programs, attracting toddler to teen audiences, at Central, Evergreen, Rockwell, Westlink, Angelou Northeast, Linwood, Marina Lakes, Orchard Park, and Seneca libraries in 2002. Old favorites continued to be popular, while new programs were enthusiastically received. Central's Children's Center added an additional Nursery Rhyme Time series in January to meet high demand. Attendance for

Tracie Partridge, Children's Center Section Manager, earned the Beginning Professional Award from the Mountain Plains Library Association.
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Angelou Northeast's *Stories in the Park* summer program jumped from fifteen in 2001 to 152 in 2002. 569 people attended the *Dog Days of Summer*, a four-part series giving children an opportunity to meet and learn about dogs with jobs: the visit from a therapy dog was featured in the *Wichita Eagle*. The Act!vated Storytellers, a family

storytelling troupe that uses sign language, was another summer programming highlight. Activities featuring magic, crafts, puppets, music, book discussions, and computer instruction also brought children and their families into the Library in spring, summer, and fall.

"Join the Winner's Circle: READ!," the 2002 Summer Reading Club, attracted 6,375 young readers; 54% reached their reading goal, up 2% from 2001. While total enrollment was slightly down, more children finished overall. While Minisa and Central enjoyed improved registration, Seneca, Marina Lakes, and Angelou Northeast experienced significantly lower registrations. Circulation figures and program attendance gave no

reason for the decline for those locations. To boost awareness of the program, staff distributed brochures in English, Spanish, and Vietnamese through school visits.

Teens Read promoted the relationship between film and literature with its theme “Read Tomorrow’s Movies Today.” 1,142 teens participated in the program for weekly prizes and the chance to win a grand prize. Programs included workshops on magic, creative writing, and drama as well as book discussions, a mystery game, and a chocolate festival.

Teen volunteers remained crucial to the success of the summer reading programs. Over 135 volunteers helped with registration, prize distribution, shelving, and other duties. Due to the remodeling of the City Hall Council Chambers and excessive rental fees at other venues large enough to host the event, a system-wide teen volunteer recognition party was not held. Many branches held separate celebrations.

The 14th Annual African-American History Program was held in February, featuring Brother Storydrum, a trio from Philadelphia and Virginia. In addition to public performances and school visits, they held two storytelling workshops. A book signing by local author and politician Billy McCray, performances by three area choirs, and a storytelling session at Watermark filled out the month’s activities. Funding for the month of celebration came from Arts Partners, Wichita Public Schools, and the endowment.



The annual Academy Awards[®] Shorts Program continued to hold viewings of animation and live action shorts at the district branches in addition to the Central Library for the second year. Central offered two opportunities to view of Academy Award[®]-nominated films in the short film categories of animation, documentary, and live action.

Our Magic City was revised be an umbrella for multiple programs respecting diversity yearlong instead of a single event. Tartan Day was celebrated on April 6 at the Rockwell branch. Bilingual storyteller Joe Hayes came from New Mexico in early October to tell stories to children, teen, and adult audiences in English and Spanish. A mariachi band and folk dancers also celebrated Hispanic cultures at the grand opening of the Evergreen Branch Library.

In cooperation with the citywide celebration *Autumn in the Air*, author and former fighter pilot/C.E.O. Bob Vosburgh visited the Library for three programs. Films, an exhibit, and a historical re-enactment showing Amelia Earhart were warmly received.

District branches also hosted adult programming, usually through partnerships with the Kansas Humanities Council. In spring, Westlink hosted a three-part book discussion program on *American Indian Classics* through the TALK (Talking About Literature in Kansas) program. Rockwell hosted two talks in fall as part of their *Kansas Heritage Series*. Branches also participated with Central in creating displays and exhibits to showcase programs and collections.

Multiple outreach programs continued to serve the community. Monthly storytimes for home providers increased from two to six. Bulk loans rose from three to seven. The Library presented many programs throughout the city stressing literacy, working with several partners, including schools, neighborhood associations, civic groups, and Head Starts. The Library provided information at several parenting, education, and city fairs, and continued to give talks about library services and programs to interested organizations.

Talking Books boasted a record patron count of 1,620 and circulated 60,346 books. The section processed 294 new applications, up eighty-two from 2001. Staff promoted the program through presentations and booths.

To better promote Library events, the calendar of events on the Library's web page was expanded to two months, items of interest were placed predominantly on the front page of the website, and the Dynix bulletin board was updated frequently. Adult program calendars, set to cover the same months as the children's schedule and Technology Training Class listings, debuted in fall 2002. *BookPage*, funded by the National Endowment for the Humanities and available monthly, and the occasional *Excerpts*, sponsored by the Friends of the Library, continue to be excellent sources of program promotion.

The Wichita Eagle earned the Mountain Plains Library Association's News Media Support Award for 2002 for their strong effort to promote library resources and programs.

The Library received national attention for two of its partnerships: *Library Hotline* published an article on the Levand Trust and *Library Administration Digest* ran a story on the Wichita Photo Archive. Local television and radio stations focused on library programs, including the teen mystery game *Death Draws a Red*

Card, Listening to the Prairie: Farming in Nature's Image, and aviation programs in conjunction with *Autumn in the Air*. Not only did the Library enjoy frequent attention in calendar listings in the *Wichita Eagle*, *Wichita Times*, *Wichita Family!* and other local newspapers, but also online at various websites serving the community.

Reference Services Division

The Reference Services Division consists of the Central Library's subject sections (Art, Music, and Video; Business and Technology; General Reference; Local History and Genealogy) and the Rockwell and Westlink District Branches.

While work initially began in late 2001, the Wichita Photo Archive's official launch date was Kansas Day, January 27, 2002. The Library's Local History Section, Wichita-Sedgwick County Historical Museum, and Wichita State University's Ablah Library Special Collections section combined forces to digitize historical images and share them, free of charge, through a web site. After receiving positive feedback for the pilot site, funding was sought for expansion to 1,000 photographs. The Kansas Library Network Board awarded the proposal the full \$15,000; the Hyde Foundation and Ross Foundation

jointly contributed an additional \$22,000. The project has a completion date of June 2003.

Art, Music, and Video experienced a significant increase in circulation numbers. Much of the change was due to high demand and usage of videos, compact discs, and DVDs. In November, circulation of videos and DVDs was moved from the Art, Music and Video desk to the Circulation Section, giving customers a consistent point of contact for circulation issues.

Technology Training Center classes continue to fill, often amassing waiting lists. Offerings have shifted to reflect the high demand for basic computer classes, particularly the introductory set of four classes (Mouse and Keyboard, Introduction to PCs, Introduction to the Internet, and Introduction to E-mail). Other classes teach reference skills using the Internet or particular electronic resources, including those available with the Kansas Library Card. All instructors are library employees who volunteer to teach in addition to their job duties; they come from several sections, but many are from the reference division.

<p>The July 26, 2002 <i>Wichita Business Journal</i> ranked the Library #2 on its list of local computer training companies; the Library is the only agency on list to offer free courses.</p>
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At the request of City Personnel, a program was developed to assist city workers losing their current jobs with locating new positions. Library resource tours, Internet job search training, résumé workshops, and sessions on interviewing skills gave participants new skills and a valuable introduction to Library services. Participants gave very favorable feedback on the program.

Staff also updated and enlarged reference collections, rearranged materials to match customer expectations, evaluated and improved signage, and learned about other sections' reference tools. Behind-the-scenes changes in scheduling also improved customer service.

Wichita Genealogical Society members purchased the 1930 U.S. Census for Kansas and Oklahoma for the Library. Wichita was the first library in the state to make the 1930 Kansas Census available to researchers.

Support Services Division

The Support Services Division combines operations and administrative duties; it is responsible for budgets, physical improvements, equipment and maintenance, switchboard, and administrative assistance.

Support Services staff worked closely with the Director of Libraries, City of Wichita, architects, contractors, and vendors to implement the Board's strategic plan for branch library service. The closing of Marina Lakes and Minisa branches necessitated discussions with landlords. Careful coordination of movers and staff led to the successful

combining of nearly 50,000 items from three different locations (the two neighborhood branches plus new materials received at the Central Library) into one library. Planning continues for the relocation of the Aley and Seneca branches into the Alford branch.

Comotara and Rockwell branches received facelifts. Rockwell's lobby was rearranged after the installation of a parquet floor and carpeting to the great pleasure of patrons. The Comotara branch received new shelving and a more spacious service desk that attractively suits its space. Support Services staff coordinated delivery, tear-out, installation of the new shelves and furnishings, and delivery and installation of the old shelving for use in other sections.

“We really like the remodeled Comotara branch. I've always appreciated the fact that it's in a Dillons store and the new layout and shelves make it better than ever! Thanks for always trying to improve our library system.”

- Customer comment, 4/17/02

Several changes increased work efficiency. The number of calls placed to the switchboard increased; this became a problem on mornings when enrollments for the popular Technology Training Classes were accepted. By transferring calls about computer classes to a different telephone during the busiest fifteen minutes of enrollment, those calls can be separated from other communication, allowing all customers to receive assistance more quickly. Changes in payroll techniques reduced Support Service's dependence upon staff from other workgroups and enabled the library to move payroll from extra hours for part-time staff to a responsibility of full-time staff. Internal reporting of statistics shifted from paper to e-mail during the fourth quarter to cut down on office supply costs.

Volunteers

During 2002, more than 280 volunteers helped the Library offer exceptional service to customers. Some volunteers serve through organizations such as the Friends of the Library, Red Cross Senior Work Experience Program (SWEP), the Wichita Genealogical Society and school community service programs. Volunteers help in a number of ways, including cleaning the library, shelving materials, data entry, and assisting customers at service desks. The Telephone Pioneers, a group of retired Southwestern Bell employees, donates their time to repair Talking Books equipment: they have contributed over 185 years of service combined. The Library relies on teen volunteers for their assistance during the Summer Reading and Teens Read programs: over 135 teens provided extra help to the Children's Center and branches. In 2002, volunteers worked a total of 17,000 hours and contributed \$272,850.00 worth of labor.¹

At the annual Volunteer Appreciation luncheon held during National Library Week in April, Donna Best received the Melzer Award for most hours of volunteer service in the year. KSN-TV's Anita Cochran was the keynote speaker.

¹ The hourly value of volunteer time (\$16.05 per hour) is updated yearly by Independent Sector, and is based on the average hourly wage for nonagricultural workers, as published in *The Economic Report of the President (2001 Edition)*, increased by 12% to estimate fringe benefits.

Friends of the Library

The Friends of the Wichita Public Library continue to make an impact on the Library. Their lecture series remains popular, their bookstore continues to attract customers to the Library, and their generous donations of time, labor, and financial resources bolster the Library.

The 2002-2003 lecture series was revamped: the option of purchasing a lunch at the lecture was removed to lessen financial loss of the Friends and workload required of volunteers and Library staff. Attendance has remained steady, with an average of thirty-five adults each lecture.

After a stellar year in 2001, raising \$30,206.00 in part due to a fundraiser in honor of Bucky Walters, Friends memberships and donations decreased to \$11,665.35 in 2002. Although lack of donations caused the cancellation of one of the semi-annual book sales, proceeds from the Friends book store and sales increased slightly from the previous year.



Barbara Melzer retired as manager of the Friends' Used Book Store in September; Charles Whitworth is the new manager. With additional volunteer support, the bookstore is now open Monday through Thursday evenings. A book bag (left) promoting the Library also became available for purchase through the bookstore in fall 2002.

The Friends continued to help with a number of projects, including underwriting two key events that generated community support for the Evergreen District Branch Library. The Friends sponsored a trolley that provided free round trips to the new branch from Minisa and Marina Lakes branches, allowing customers to see the functionality of the new building. Several customers initially hostile to the Evergreen branch changed their mind on the trolley. "It's so pretty," one customer remarked. "How could I not come back?" A preview party held the evening before the grand opening for staff, volunteers, donors, community and business leaders gave all deserved recognition for making the facility possible.

Wichita Public Library Foundation



Continuing to follow its long-term strategic plan, the Library Foundation fared well in 2002 despite the continuing aftermath of Sept. 11th and the decline in the stock market. Bolstered by donations from the Friends of the Library, the Brown Charitable Trust, the Dwane and Velma Wallace Foundation, David and Barbara Rolph, Frances Aitchison and Lawrence & Lucile Wulfmeyer, the Foundation steadily advanced on its \$2,000,000 goal for the NEH Humanities Endowment Fund. The Foundation ended the year at \$1,950,980, just \$49,020 from its goal.

With projected budget cuts due to state revenue shortfalls, the Library is secure in the knowledge that income from the Library Foundation's endowments will continue to provide a standard of excellence in public resources. In 2002, a total of \$140,186 was distributed to purchase books, enhance a wide variety of collections, and provide quality programming for both children and adults. Through the skilled management of Smith Barney and the Wichita Community Foundation, endowment investments lost only 9% overall in a very turbulent year.

Additionally, the Foundation's grants program secured \$98,000 in special projects funding including enhancements at the new Evergreen Library courtesy of the Cessna Foundation, the Forrest C. Lattner Foundation, the Fred and Mary C. Koch Foundation, and the Celia and Leonard Levand Trust. The Union Pacific Foundation and the Levand Trust contributed major underwriting for the 2002 Summer Reading Club, drawing thousands of young children in Sedgwick County to libraries during the summer months. The Wichita Photo Archive, a partnership between the Library, Wichita-Sedgwick County Historical Museum, and Wichita State University's Ablah Library Special Collections section, will expand with funding from the Kansas Library Network Board Digitization Grant, Hyde Foundation, and Ross Foundation.

Through the difficult economic times ahead, the Library Foundation will continue to work in tandem with the City of Wichita and the Director of Libraries to enhance materials collections, improve technological access and promote literacy. The Foundation takes no credit for the achievements made to date, as they are the direct result of the extraordinary generosity of Wichitans who believe in libraries.

Library Board Membership

The Library Board is composed of 14 members. As of December 2002, the Board consisted of six males and eight females. All fourteen members are Caucasian. The Board held twelve meetings in 2002. All were regular meetings.

Officers for 2002-2003

President	Tim Moore
First Vice President	Gillard Cohen
Second Vice President	Gerald Layman
Secretary	Sarah Bagby
Treasurer	Karl Peterjohn

Membership Attendance for 2002 (As of December 2002)

	<u>Present</u>	<u>Absent</u>	<u>Years on Board</u>
Sarah Bagby	9	3	5 yrs. 1 mo.
Barbara Baker	12	0	1 yr. 3 mos.
Randy Brown	8	4	1 yr. 2 mos.
Gillard Cohen	12	0	7 yrs
Jane Eshelman	10	2	1 yr. 6 mos.
Ed Koon	12	0	5 yrs. 6 mos.
Catherine Landwehr	9	3	1 yr. 6 mos.
Gerald Layman	8	4	4 yrs. 11 mos.
Ronda Limon-Lowderman	6	6	2 yrs. 8 mos.
Tim Moore	9	3	3 yrs. 6 mos.
Nancy Ogle	11	1	1 yr. 6 mos.
Helen Parli	11	1	1 yr. 1 mo.
Karl Peterjohn	9	3	7 yrs
Lois Ruby	7	5	5 yrs. 6 mos.

Committees for 2002-2003

Finance Committee

Karl Peterjohn - Chair
Gerald Layman
Tim Moore

Operations Committee

Nancy Ogle - Chair
Catherine Landwehr
Lois Ruby

Planning & Facilities Committee

Gillard Cohen - Chair
Barbara Baker
Ed Koon
Ronda Limon-Lowderman

Public Affairs Committee

Randy Brown - Chair
Sarah Bagby
Jane Eshelman

Foundation Representative – Sarah Bagby
Friends of the Library Representative – Helen Parli

Board Finances

The actual expenses incurred by the Library Board of Directors are minimal since members serve without pay. Expenses for staff assistance in the preparation of materials and reports for Board meetings are as follows:

Staff Time

Director of Libraries administrative charges (Approximately 20 hours per month @ \$35.45 per hour)	\$8,508.00
Administrative Aide II (Approximately 32 hours per month @ \$18.96 per hour)	\$7,280.64
Supplies and Postage	\$1,600.00
TOTAL	\$17,388.64

Donations

The Board of Directors and staff of the Wichita Public Library offer special thanks to each of the following individuals and organizations whose contributions are helping to support the Library's collections and community services. Tax funds finance basic library services. Private donations make books, materials, programs, and technology possible when public funds are not available. Those whose names do not appear on the following pages are invited to join the growing numbers of people who are expressing their appreciation for Wichita Public Library services with financial support. Inquiries about how you can help make a great library even greater are welcome. Please contact the Director of Libraries at 261-8500.

The Library, through the untiring efforts of the Wichita Public Library Foundation, was, in 1997, awarded a \$500,000 challenge grant by the National Endowment for the Humanities. Asterisks indicate contributors to the challenge grant in 2002.

Monetary Gifts

\$50,000 to \$99,999

Celia and Leonard Levand Trust

\$25,000 to \$49,999

* Frances Aitchison

* Lucille Wulfmeyer Trust

* Friends of the Wichita Public Library, Inc

\$10,000 to \$24,999

Cessna Foundation, Inc.
Koch Industries, Inc.

Fred C. and Mary R. Koch Foundation, Inc.

\$5,000 to \$9,999

Hyde Foundation
Kansas Library Network Board
Forrest C. Lattner Foundation, Inc.
* David and Barbara Rolph

Pizza Hut, Inc.
Union Pacific Foundation
* Dwane and Velma Wallace Foundation
* Lawrence Wulfmeyer

\$2,500 to \$4,999

Bank of America

Price & Flora Reid Foundation

\$1,000 to \$2,499

* Brown Charitable Trust
USD 259

* Wichita Association for the Education Of Young
Children

\$500 to \$999

Communities in Schools
* Fraternal Order of Eagles
John Hyde

* Steve and Ann Starch
Wichita Retired Teachers Association

\$100 to \$499

Gail Alban	* McEwen Deck Foundation
* The Boeing Company	Roger and Jeani G. Mullins
* Neva Cross	* John Sheaks
* Edward and Joan Fuhrman	Keith and Georgia Stevens
* Alvin Herrington	Boris and Brenda Weinstein
* Eric and Debbi Larson	Women of the Moose #1768

\$50 To \$99

Martha S. Charles	* Cynthia Berner Harris
National Society, Colonial Dames of America	* Horacek Design
* Mark and Lydia Haralson	Wichita Metropolitan Music Teachers Association

To \$49

Anonymous	* Patricia Long
Catholic Charities	Metropolitan Baptist Church
* Chapter DJ PEO	Our Lady of Perpetual Help
Roy Lee Elliott	Jean Power
Faith Christian Church	Riverside Christian Church
Glenn & JeanAnn Hartman	Wichita Scottish Society
Jean Loggins	

Tribute Gifts

The following tribute gifts were received by the Wichita Public Library. We thank the families and friends who have designated the Library as the recipient of such gifts and extend our heartiest congratulations to the honorees.

In honor of:

Pam Gustke

Johanna Hutmacher

Herb Krumsick

Keith and Georgia Stevens

Barbara Melzer

The Wichita Public Library Board of Directors and Staff

Owen Oda Sutton and Anna Esther Stump

James Own Sutton, Sr.

Memorial Gifts

The Wichita Public Library received the following memorial gifts. We thank the families and friends who have designated the Library as the recipient of such gifts and offer them our deepest sympathy.

In memory of:

Mrs. Clark (Rowena) Ahlberg

The Book Club

Frances P. Aitchison

The Book Club

Robert & Yvonne Siefkin

Bruce Allan

Everett & Jo Fettis

Spencer Bacon-Schantz

Friends at the Office of the US Trustee

Everett & Louise Banta

Anonymous

Kelly M. Broce

William N. Loyd

Dorothy Burgett

Ronald & Patricia Myers

Corinne Bennett Clarke

Wichita Chapter, DAR

Muriel Dawson

Gene, Ann & Chris Dawson

Ruby L. Dawson

True B. & Dorothy A. Fretzs

Orville & Beulah Klitzke

Dorothy Dee "Dot" DeGood

Denny M. Carder

Lenore P. Coats

Eileen H. Coester

Wanda N. Cowart

Claudette S. Hill

Larry Houston & Carolyn Houston

Daniel & Cynthia Rich

Mike & Patricia Sisemore

Lance & Mary Ann Stephen

Norma M. Williams

Elizabeth Jane Ellet

Anonymous

Karen Cacopardo

The Fugate Family

Jeanette Depew Graber

Mr. & Mrs. John H. Knightley

Marvin & Laura Pfeiffer

Joel M. Reaser

Rose Hill Bank

Clifford W. Stone

William & Kaye Turnbough

Bart Ewonus

Cindy & Marlee Bailey

Chris & Laura Coombs

Jay & Phillis Decker

Shauna & Paul Gunzelman

Aubrey Hensley

Clare M. Hervey

Steve & Kaye Martin

Marsha & Karl Meyer

Pamela J. Postier

Mrs. Rex B. Finley

Eunice Sterling Chapter, DAR

Hazel Fox

Bessie Cary

Josephine & Elin Darnall families

Donnie Harms Trucking Co.

Mr.&Mrs. Larry Frogley & Lucille Smith

Joe T. & Peggy Paden

Laura A. Riggs

F. A. & Ruby Stanfill

Mary Vanatta

Juanita Maria Gamble

Sally Hayes

Willard Garvey

Rotary Club of Wichita, Inc.

Pam Gustke

George & Mary Allin

Kenn Apel, WSU Dept of Communicative
Disorders & Sciences

Richard & Patti Ayes

James A. Bednarz

Glenn & Ruth Borchers

Buckley & Wanda Collins

Charles & Rose-Marie Croghan

Kathryn Darrow (Hodson)

Donald & Alice Day

John Ezra & Pat Dorsett

Ella M. Eshom

Jim & Linda Grossardt

Vivian E. Grossardt

John & Beverly Gustke

Rita, Lynda, Larry & Nancy Gustke

Joe & Katie Jewell

Ward & Nancy Jewell

Stelle & Christian Kristoff

Mr. & Mrs. Conway Lebleu

Steve & Valerie Lewallen

Michael & Trudy Miccolo

Billye Freeland Nelson

Frances J. Pace

Mario & Anita Palmier

Carol & Milford Peterson

Pam Gustke (cont.)

Cindy J. Rein
Kenneth & Mary Ann Rix
Ruth Shults
Norma-Ellen Clark, Bernard & Norman
Sproch
Stanley P. Sutton
United Instruments, Inc.
Nancy A. West

Vicki Herron

Wichita Area Sisters in Crime

Gwen Horner

The Book Club

Mr. Hong

Wichita Asian Association

Mrs. Henry A. Humphrey

Eunice Sterling Chapter, DAR

Leroy King

Clifford W. Stone

Margaret Mae Laham

John & Gina Stater

Benjamin Charles Langel

Rotary Club of Wichita, Inc.

Mrs. Mildred Lincoln

Eunice Sterling Chapter, DAR

Fannie Love

Mariam LeBaron

Melba Madden

The Book Club

William S. May

Rotary Club of Wichita, Inc.

Mrs. Prince E. McGuyre

Eunice Sterling Chapter, DAR

Crystal McNally

PEO Sisterhood Chapter, FH

Malcolm Miller

Meridity & Lytle, Chartered

Lydia Nassif

Beverly Taylor

Dr. Russell A. (Jiggs) Nelson

Clifford W. Stone

Marilyn Parr

The Babas & Pierces families

Dorothy Ellen Pearce

Dwight & Margie Diefenbach

Ida L. Glover

Bill & Jewell Henrichs

Dean & Kathy Pearce

Jary K. See-Gilbreath

Edwin & Patti Siegworth

Donn M. Teubner & Family

Doug Teubner & Family

Doug & Joyce Teubner

Viola M. Teubner

Aubrey & Karen Weaver

Margaret M. Wheeler

Kenneth W. Pringle

Rotary Club of Wichita, Inc.

Marcella Stewart Roberts

Alice Kathleen Barham

Catherine "Kay" Ruedebusch

Mr. & Mrs. Madison F. West

Mrs. George E. Sharp

Eunice Sterling Chapter, DAR

Yvonne L. Sloan

Linda Sloan

Mrs. Eugene N. Smith

Eunice Sterling Chapter, CAR

Maud Ernestine (Tina) Stewart

Michael & Jeanne Cardenas

Neva (Toni) Clay

Martha Dandurand, Ollie & Laurel

Wendel

Lee V. Raper

Steve & Delores Sells

The Spence Family

George & Sue Stephens

Dana & Mary Ann Winkler

Lois Woodward

Dale M. Stucky

Clifford W. Stone

Lynn L. Thompson

Lucille Ludwa & Family

Mrs. Eugene E. Trebbe

Eunice Sterling Chapter, DAR

Mrs. Linford Truax

Eunice Sterling Chapter, DAR

Diane Turrentine

The Mike Mooris Family

Oliver Alexander Witterman

Intrust Bank, NA

Deloris L. Yates

Donald & Dana Aitken

William & Marilyn Beaver

A. Cory & Anne Bertie

Patricia S. Boulanger

Martha Bryant

John & Darlene Bussert

Violet T. Cleverley

Nelson & Peggy Coder

Ellie Culp

Verna L. Daniel

Donald & Donna Demo

Mildred P. Harris

Mr. & Mrs. Thomas A. Henrichs

Mr. & Mrs. Ted Kearey

K.L. & Lee Knuth

Ronald & Glenna Lawrence

Jim & Karen Marshall

C.M. & Alta Michaels

Deloris L. Yates (cont.)

Dr. & Mrs. Gary Nichel
Debbie Oakleaf
Paul D. Oakleaf
Dale & Donna Payne
Mr. & Mrs. John Sebastian
Brian & Margie Swisher
Ruth Jane Veith
Paul & Sharon Viets
Clarence L. Webb



Computer users at the Evergreen Branch Library during the grand opening weekend.

General Fund Balance Sheet

Receipts

City of Wichita Contribution	\$5,190,182.83	
Fines & Fees	\$270,340.78	
Copy Machine Revenue	\$34,332.62	
Charges for Lost & Damaged Materials	\$32,431.04	
Sale of Commodities	\$10,793.39	
Meeting Room Rental	\$4,906.98	
Miscellaneous Receipts	\$1,183.69	
Total Income		\$5,544,171.33

Expenditures

Employee Salaries (Full-Time Staff)	\$2,786,765.69	
Employee Salaries (Part-Time Staff)	\$428,716.37	
Employee Benefits	\$763,343.71	
Utilities	\$231,441.38	
Telecommunications	\$62,663.55	
Postage & Freight	\$22,593.48	
Meetings & Conferences	\$1,770.07	
Insurance	\$36,281.77	
Fees for Professional Services	\$26,252.63	
Employee Procurement Expense	\$23.12	
Data Processing Expense	\$245,574.60	
Equipment Charges	\$25,517.41	
Branch Rental Charges	\$66,181.82	
Facility Maintenance & Repair	\$25,303.23	
Printing & Photocopy Charges	\$26,035.52	
Security Monitoring & Guard Services	\$35,212.32	
Cataloging Services	\$37,395.49	
Miscellaneous Contractuals	\$962.38	
Supplies, Office, Computer, Library	\$46,097.41	
Vehicle Fuel, Maintenance, & Repair	\$2,138.51	
Miscellaneous Commodities	\$3,035.04	
Custodial Supplies	\$903.67	
Building Repair Parts	\$729.56	
Minor Office Equipment	\$4,035.19	
Library Materials Subtotal	\$665,197.41	
Periodicals	\$64,938.64	
Non-Book Materials	\$74,787.00	
Electronic Format	\$27,074.04	
Books	\$498,397.73	
Miscellaneous Commodities		
Capital Outlay (Office Furniture)		
Capital Outlay (Equipment)		
Reimbursements to Other City Departments		
Total Expenditures		\$5,544,171.33

Year-End Balance	\$0.00
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Reference Transactions Report

	2002 Number of Reference Transactions	2002 Number Completed (fill rate)	2001 Number of Reference Transactions	Difference in Number of Reference Transactions
Central Library				
Art, Music & Video	27,044	97.67%	30,888	(3,844)
Business & Technology	45,942	97.79%	47,268	(1,326)
Children's Center	10,815	95.45%	11,977	(1,162)
Genealogy	15,146	94.14%	15,817	(671)
General Reference	39,619	95.80%	45,185	(5,566)
Information Desk	14,092	95.62%	15,712	(1,620)
Local History	654	91.13%	865	(211)
Talking Books	71,904	100.00%	69,362	2,542
Telephone Directory	17,425	94.51%	18,487	(1,062)
Central Total	242,641	97.40%	255,561	(12,920)
District Branches				
Evergreen ¹	1,561	70.60%	0	1,561
Ford Rockwell	20,656	88.64%	17,724	2,932
Westlink	22,813	90.74%	22,255	558
District Total	45,030	86.63%	39,979	5,051
Neighborhood Branches				
Aley	358	55.87%	462	(104)
Comotara	6,614	69.96%	6,966	(352)
Linwood	5,516	88.78%	5,584	(68)
Marina Lakes ²	5,451	83.51%	6,602	(1,151)
Maya Angelou Northeast	3,410	77.89%	3,823	(413)
Minisa ³	2,337	62.13%	2,467	(130)
Orchard	1,692	75.59%	2,316	(624)
Planeview	2,026	57.80%	2,205	(179)
Seneca	5,743	69.91%	8,355	(2,612)
Neighborhood Total	33,147	74.97%	38,780	(5,633)
System Total	320,818	93.57%	334,320	(13,502)

¹ Evergreen branch opened November 16, 2002.

² Marina Lakes branch closed November 3, 2002.

³ Minisa branch closed October 26, 2002.

Material Circulation Report

	Circulation 2002	Circulation 2001	Difference	Percent of Total Circulation
Central				
Art, Music & Video	174,983	167,158	7,825	9.45%
Business & Technology	40,212	39,945	267	2.17%
Children's Center	141,397	154,705	(13,308)	7.64%
General Collections	153,901	166,200	(12,299)	8.31%
Popular Library	85,313	89,770	(4,457)	4.61%
Talking Books	61,478	58,882	2,596	3.32%
Central Total	657,284	676,660	(19,376)	35.50%
District Branches				
Evergreen ¹	18,403	0	18,403	0.99%
Ford Rockwell	260,570	239,953	20,617	14.07%
Westlink	401,880	390,308	11,572	21.70%
District Total	680,853	630,261	50,592	36.77%
Neighborhood Branches				
Aley ²	23,844	22,501	1,343	1.29%
Comotara	72,558	69,578	2,980	3.92%
Linwood	60,143	54,993	5,150	3.25%
Marina Lakes ³	59,946	68,664	(8,718)	3.24%
Maya Angelou Northeast	26,393	25,403	990	1.43%
Minisa ⁴	27,536	35,442	(7,906)	1.49%
Orchard	23,202	23,491	(289)	1.25%
Planeview ⁵	81,425	89,787	(8,362)	4.40%
Seneca	138,512	140,641	(2,129)	7.48%
Neighborhood Total	513,559	530,500	(16,941)	27.73%
System Total	1,851,696	1,837,421	14,275	100.00%

¹ Evergreen branch opened November 16, 2002.

² Totals include 13,568 items circulated as part of Stanley school library use (56.90% of Aley's total circulation).

³ Marina Lakes branch closed November 3, 2002.

⁴ Minisa branch closed October 26, 2002.

⁵ Totals include 69,314 items circulated as part of Colvin school library use (85.13% of Planeview's total circulation).

Programming Services Report

	2002	2001	Change	% Change
Adult Programs				
Number Presented				
Central	138	89	49	55.06%
District Branches	32	17	15	88.24%
Neighborhood Branches	40	42	(2)	-4.76%
Total	210	148	62	41.89%

Attendance				
Central	5,733	7,687	(1,954)	-25.42%
District Branches	577	265	312	117.74%
Neighborhood Branches	458	607	(149)	-24.55%
Total	6,768	8,559	(1,791)	-20.93%

Juvenile Programs

Number Presented				
Central	371	259	112	43.24%
District Branches	366	322	44	13.66%
Neighborhood Branches	200	212	(12)	-5.66%
Total	937	793	144	18.16%

Attendance				
Central	22,824	15,008	7,816	52.08%
District Branches	10,878	10,337	541	5.23%
Neighborhood Branches	4,728	5,481	(753)	-13.74%
Total	38,430	30,826	7,604	24.67%

Meeting Room Use

Number Booked				
Central	402	331	71	21.45%
District Branches	98	81	17	20.99%
Neighborhood Branches	11	9	2	22.22%
Total	511	421	90	21.38%

Attendance				
Central	8,099	7,356	743	10.10%
District Branches	2,941	1,644	1,297	78.89%
Neighborhood Branches	99	159	(60)	-37.74%
Total	11,139	9,159	1,980	21.62%

Other Library Services Report

	2002	2001	Change	%
Patrons using Equipment				
Computer & Internet Use				
Central	65,568	61,074	4,494	7.36%
District Branches	18,088	14,001	4,087	29.19%
Neighborhood Branches	24,026	19,176	4,850	25.29%
Total	107,682	94,251	13,431	14.25%
Copies made by Patrons				
Photocopies				
Central	103,291	99,969	3,322	3.32%
District Branches	18,682	16,943	1,739	10.26%
Neighborhood Branches	7,525	8,439	(914)	-10.83%
Total	129,498	125,351	4,147	3.31%
Copies from Computer Databases & the Internet				
Central	71,542	67,040	4,502	6.72%
District Branches	31,068	22,923	8,145	35.53%
Neighborhood Branches	31,609	25,363	6,246	24.63%
Total	134,219	115,326	18,893	16.38%
Interlibrary Loan Activity				
Items requested by other libraries	14,352	10,559	3,793	35.92%
Items supplied by Wichita Public Library	5,924	5,293	631	11.92%
Items requested by Wichita Public Library	3,498	3,837	(339)	-8.84%
Items supplied to Wichita Public Library	2,321	1,980	341	17.22%
Microform Use				
Genealogy microforms used	27,944	30,621	(2,677)	-8.74%
Business & Technology microforms used	175	313	(138)	-44.09%
Copies made from microforms	15,950	16,270	(320)	-1.97%
Other Services				
Central Gate Count	490,568	464,220	26,348	5.68%

Patron Registration Report

	New Registrations	Patron Residency				Patron Type	
		City Residents	Sedgwick County	State of Kansas	Out of State	Adult	Minor
Central Library							
Central Total	9,980	7,715	942	920	403	7,863	2,117
District Branches							
Evergreen ¹	615	602	5	9	0	332	283
Ford Rockwell	1,813	1,720	22	46	25	1,146	667
Westlink	2,539	2,234	226	60	19	1,412	1,127
District Total	4967	4556	253	115	44	2890	2077
Neighborhood Branches							
Aley ²	210	203	4	3	0	76	134
Comotara	542	487	21	28	6	402	140
Linwood	445	421	7	14	3	278	167
Marina Lakes ³	522	492	4	26	0	333	189
Maya Angelou Northeast	778	746	6	9	17	460	318
Minisa ⁴	153	143	4	5	1	103	50
Orchard	235	226	0	9	0	127	108
Planeview ⁵	813	805	2	6	0	103	710
Seneca	1,104	1,011	55	34	4	746	358
Neighborhood Total	4,802	4,534	103	134	31	2,628	2,174
System Total	19,749	16,805	1298	1,169	478	13,381	6,368
Percent of Total	100.00%	85.09%	6.57%	5.92%	2.42%	67.76%	32.24%

Total New Patron Registrations in 2002

19,749

Total Active Patrons

165,823

¹ Evergreen branch opened November 16, 2002.

² Aley branch registered 73 new school students, representing 54% of the total 2002 Aley new juvenile registration of 134 new cards.

³ Marina Lakes branch closed November 3, 2002.

⁴ Minisa branch closed October 26, 2002.

⁵ Planeview branch registered 609 new school students, representing 86% of the total 2002 Planeview juvenile registration of 710 new cards.

Output Measures

Measure	1998	1999	2000	2001	2002
Circulation per capita	5.8	5.8	5.6	5.3	5.4
Program attendance per 1000 population	122.06	113.72	135.82	114.40	131.15
Reference transactions per capita	1.20	1.06	0.97	0.97	0.93
Active patrons as a percentage of population	48%	48%	46%	49%	48%
Collection turnover rate	186%	184%	182%	179%	179%

Data

City population ¹	320,325	320,395	329,211	344,284	344,631
Circulation	1,851,240	1,851,637	1,829,087	1,837,421	1,851,696
New patrons registered	20,263	19,945	18,403	18,790	19,134
Active patrons ²	153,276	153,169	151,558	169,383	165,208
Collection size	994,452	1,004,609	1,005,507	1,025,710	1,033,400
Reference transactions	383,361	339,304	318,402	334,320	320,818
Program attendance	39,099	36,436	44,712	39,385	45,197

¹ The population counts are the official numbers certified by the State of Kansas.

² Active patrons are those who possessed a valid library card, as defined by expiration date, anytime in 2002.

System-Wide Holdings By Media Type

	Holdings Entered In Dynix System	Est. Holdings Not in Dynix System	Total Library Holdings	Circulation in 2002	Turnover Rate
Print Media					
Books					
Books (all types)	636,588	2,085	638,673	1,325,100	207.48%
Telephone Directories	0	694	694	0	0.00%
Motor Manuals	4,537	100	4,637	6,189	133.47%
Music Scores	964	0	964	675	70.02%
Books Subtotal	642,089	2,879	644,968	1,331,964	206.52%
Periodicals	99,636	28,680	128,316	12,199	9.51%
Pamphlets					
Pamphlets	0	30,324	30,324	1,531	5.05%
Photographs	5,029	2,537	7,566	0	0.00%
Maps	4,902	1,257	6,159	47	0.76%
Schematics	43,448	0	43,448	821	1.89%
Annual Reports	0	1,900	1,900	0	0.00%
Government Documents	0	315	315	0	0.00%
Research Folders	0	500	500	0	0.00%
Clippings	0	15,175	15,175	0	0.00%
Pamphlets Subtotal	53,379	52,008	105,387	2,399	2.28%
Non Print Media					
Audiovisuals					
Audio Cassette, Book on Tape	13,868	0	13,868	98,488	710.18%
Audio Cassette, Music	5,303	0	5,303	4,412	83.20%
Compact Disc, Spoken	918	0	918	10,862	1183.22%
Compact Disc, Music	21,782	0	21,782	89,505	410.91%
Talking Books (B&PH)	0	27,099	27,099	61,478	226.86%
Video Cassettes	18,404	0	18,404	226,239	1229.29%
DVD	556	0	556	6,968	1253.24%
Art Print	356	0	356	1,547	434.55%
Media Box	80	0	80	0	0.00%
Audiovisuals Subtotal	61,267	27,099	88,366	499,499	565.26%
Microforms					
Microfilm Reels	398	8,261	8,659	0	0.00%
Microfiche Cards	0	10,040	10,040	0	0.00%
Micro Cards	0	2,500	2,500	0	0.00%
Aperture Cards	0	41,900	41,900	0	0.00%
Microforms Subtotal	398	62,701	63,099	0	0.00%

System-Wide Holdings By Media Type (continued)

	Holdings Entered In Dynix System	Est. Holdings Not in Dynix System	Total Library Holdings	Circulation in 2002	Turnover Rate
Other Media					
CD-Rom	1,347	0	1,347	5,586	414.70%
Talking Books Players	0	1,721	1,721	0	0.00%
Miscellaneous Media	76	120	196	49	25.00%
Other Media Subtotal	1,423	1,841	3,264	5,635	172.64%
<hr/>					
Library System Total¹	858,192	175,208	1,033,400	1,851,696	179.18%

¹ Holdings and circulation data include 18,173 books belonging to the Board of Education USD 259, and 1,971 McNaughtons. Excluded are the 865 items at the Drug/Alcohol Abuse Prevention Center. Also excluded are 1,189 Dynix holdings designated 'Pamphlet'. These are envelopes used for circulation purposes only; none of the vertical file materials are catalogued.

Library Holdings By Branch¹

	Holdings Entered in Dynix System	Est. Holdings Not Converted	Total Holdings	Turnover Rate
Central				
Art, Music & Video	69,238	8,176	77,414	226.04%
Business & Technology	95,799	18,552	114,351	35.17%
Children's Center	55,786	227	56,013	252.44%
General Collections	168,083	30,149	198,232	77.51%
Local History	5,074	62,533	67,607	0.00%
Popular Library	49,627	0	49,627	171.91%
Special Collections (<i>Genealogy & Kansas Reference</i>)	23,421	26,751	50,172	0.51%
Talking Books	0	28,820	28,820	213.32%
Central Total	467,028	175,208	642,236	102.34%
District Branches				
Evergreen	43,894	0	43,894	41.93%
Ford Rockwell	68,876	0	68,876	378.32%
Westlink	82,999	0	82,999	484.20%
District Total	195,769	0	195,769	347.78%
Neighborhood Branches				
Aley	28,010	0	28,010	85.13%
Comotara	12,686	0	12,686	571.95%
Linwood	33,327	0	33,327	180.46%
Maya Angelou Northeast	31,605	0	31,605	83.51%
Orchard	19,515	0	19,515	118.89%
Planeview	30,366	0	30,366	268.15%
Seneca	39,886	0	39,886	347.27%
Neighborhood Total	195,395	0	195,395	262.83%
System Total	858,192	175,208	1,033,400	179.18%

¹ For circulation purposes only – none of the vertical file materials are catalogued.

Technical Services Report

Cataloging Activity

Titles Added	20,959
Items Added	61,239
Items Received Through Dynix Acquisitions	33,159
New Magazine Issues	20,829
Memorial Volumes Added	156
Gifts & Special Donation Volumes Added	7,095

Processing Activity

Items Withdrawn	53,572
Catalogued Volumes Transferred Between Library Locations	1,926
Volumes Sent to Bindery	902
Volumes Mended In-House	851

Acquisitions Activity

Volumes Ordered	34,382
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Wichita Public Library System

Central Library

Director of Libraries: Cynthia Berner Harris
223 S. Main · 261-8500

District Branch Libraries

Evergreen (Opened 11/16/02)
Branch Manager: Jaime Prothro
2601 N. Arkansas · 303-8181

Ford Rockwell
Branch Manager: Julie Nash
5939 E. 9th · 688-9361

Westlink
Branch Manager: Jane Dean
8515 Bekemeyer · 337-9456

Neighborhood Branch Libraries

Aley
Branch Manager: Deb Simpson
1749 S. Martinson · 303-8003

Maya Angelou Northeast
Branch Managers: Ola Mae Sanders
(retired 9/02) and Jean Pouncil-Burton
3051 E. 21st St. · 688-9580

Comotara
Branch Manager: Deb Simpson
2244 N. Rock Rd. · 688-9350

Linwood
Branch Manager: Judy Young
1901 S. Kansas · 337-9125

Marina Lakes (Closed 11/3/02)
Branch Manager: Jean Pouncil-Burton
2021 Amidon · 838-9647

Minisa (Closed 10/26/02)
Branch Manager: Colleen Strouse
725 W. 13th St. · 337-9154

Orchard Park
Branch Manager: Gwendolyn Harris
4808 W. 9th St. · 941-0634

Planeview
Branch Manager: Zetta Maxwell
2820 S. Roosevelt · 303-8024

Seneca
Branch Manager: Gail Hand
3249 S. Seneca · 529-9950

