

**WICHITA PUBLIC LIBRARY  
MONTHLY REPORT  
December 2009**



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**I. NARRATIVE**

2009 was a year of activity and productivity for the Wichita Public Library. Although not all activities on the department's work plan were accomplished, the library staff produced results in many areas. Realizing that this work was accomplished while employees simultaneously addressed challenges of budget reductions, hiring freezes and significant spikes in library use demonstrates the commitment and expertise of the Library's employee team. Among the most notable goal accomplishments of the year are the following:

**Expand customer self-service opportunities.**

- After hours returned expanded to allow all sites to accept book and media returns
- Self-reservations for public computers implemented at Central Library
- Grant for system wide customer Wi-Fi access received and in early stages of implementation
- Remote access to resources expanded to include Gale databases, Newsbank (Wichita Eagle archives), and Reference USA

**Increase use of Library collections.**

- Bibliographic errors relating to migration to the Polaris system corrected to allow more accurate searches of the library catalog
- Re-cataloging of Genealogy collection completed
- Extension (restricted access) collections downsized with more materials moved to publicly accessible shelving
- World language collections rearranged for better access
- Materials enhancement projects emphasized development of children's book collections, expansion of spoken audio, music CD and DVD collections, popular non-fiction and replacing missing titles in series collections.

**Build connections with the community through programs and outreach services.**

- More than 1,600 programs attracted more than 68,000 participants
- "The Arts of Reading a Storybook" produced by Books for Life and featuring staff of the Wichita Public Library released
- OverDrive's Digital Bookmobile visited Wichita to promote use of downloadable audio books, videos and music

**Enhance service by strengthening staff expertise.**

- All staff participated in continuing education plans including involvement in City training, a department in-service training day, staff led in-house training sessions and the Kansas Library Association/Mountain Plains Library Association Conference held at Century II

**Complete activities in support of the Wichita Public Library System Master Plan.**

- Building program for proposed new Central Library nears completion
- Funding for “stop-gap” remodeling of Westlink identified with design of changes underway
- Rockwell branch workroom and service desk areas reorganized for greater efficiency of materials return to shelf processes

**Improve processes to ensure best use of Library resources.**

- Technology Training Center classes reformatted to be more responsive to customer needs
- 99% of hold notices and 92% of overdue and fine notices to customers now generated by email or automated calling system
- Participation established with COKAMO (Colorado, Kansas and Missouri) interlibrary loan courier to allow faster and less expensive resource sharing with other libraries throughout the three-state area

In addition to the activities reported in the goal summary, it is important to make note of a few other special achievements of the Library and its employees:

- The Library’s selection as recipient of the Arts Council 2009 Arts Organization Award
- Special Project Librarian Jennifer Heinicke’s receipt of a national 2nd place award from the National Federation of Press Women’s in the public service communications category for her work on the 2008 The Big Read – Wichita marketing campaign
- Alford Branch Manager Jean Hatfield’s selection as recipient of the Kansas Library Association’s Library Professional Award
- Completion of the Library’s PC use survey conducted in the spring of 2009 which became a model for other libraries and will be included as a key finding about the importance of public libraries by the Kansas Library Association during the upcoming state legislative session
- Increases in use across almost all service categories of the Library, highlighted by a 21% increase in annual circulation of materials as compared to 2008

**POTPOURRI:**

After more than five years of waiting, the Library received the exhibit *Changing the Face of Medicine: Celebrating America’s Women Physicians* which focuses on the difficulties faced and achievements made by women physicians since the time of Elizabeth Blackwell, the first female physician to graduate from an American medical school. The opening reception was held on the evening of Tuesday, December 1 with Dr Tana Goering and 3<sup>rd</sup> year medical student Jennifer Blades speaking of their personal journeys to become physicians, as well as the challenges and rewards. Funding for the exhibit and related programs comes from the Wichita Public Library Foundation with assistance from the Medical Society of Sedgwick County and Via Christi Health.

December brought many changes to Interlibrary Loan (ILL) processes. Early in the month, staff placed all ILL orders onto customer accounts, where both staff and customers can monitor the progress of the requests. On December 17, an automated checkout at the service desk began for Interlibrary Loan items – a change that impacts workflow for staff and the method by which customers are notified when a request is ready for use. To evaluate these changes, staff has tracked time working with ILL orders. More than two hours of employee time was saved in just the first two weeks. Staff spent 2 minutes on average contacting each customer about the ILL request. Sixty-six requests were processed after 12/17, which resulted in 132 minutes of savings in just two weeks.

A \$25,000 grant from the Wichita Community Foundation enabled a December purchase of a new disc resurfacer. Used to clean and remove scratches from compact discs and DVDs, the new machine has the capacity to resurface up to 50 discs at a time. With this equipment, the backlog of more than 1,000 discs in need of repair will be eliminated and ongoing maintenance of these popular materials will become faster and easier.

With word that the Kansas Department of Revenue will suspend distribution of paper tax forms and instruction booklets through libraries, staff have begun to prepare alternate plans to assist the many local residents who have relied upon this service in past years.

The power of earned media was demonstrated once again by a KWCH story on the Library's downloadable audio book service. The same evening that the story aired, the Central Library's reference desk reported five calls from citizens seeking more information about the service.

Agencies receiving outreach services during December included: Ellis Street, Hilltop, Martin Luther King Jr and Riverview Head Starts; Honey Tree Academy; Loving Arms and Wichita State University Child Development Centers; All Saints and Sunrise Christian Child Cares; Rainbows United and First United Methodist Preschools; Indian Alcohol Treatment Services and seven family child care providers. The Library was also an exhibitor at Storytime Village's Magic Tooth Fairy Tea at Botanica on December 30.

Outreach Librarian Anne Harris has been asked to serve on the Sedgwick County Early Childhood Coordinating Council's (SCECCC) steering committee beginning in 2010.

The Genealogy Section had out-of-state visitors from Illinois, Louisiana, Maryland, Missouri, Texas, and West Virginia.

90 volunteers contributed 1,183.25 hours of service during the month. This included 46 adult volunteers, 29 Friends volunteers, 12 student volunteers, and 3 SWEP volunteers.

The Library completed the fourth quarter with a total of 56,566.70 employee hours were worked without a workplace injury.

## **II. STATISTICS ARE ATTACHED**

## COLLECTIONS USE REPORT

December, 2009

	Circulation Dec, 2009	Difference From Dec, 2008	% Change From Dec, 2008	2009 Total Circ To Date	Difference From 2008 Total To Date	% Change From 2008 Total To Date
<b>CENTRAL LIBRARY</b>						
Art, Music & Video	18,156	(1,454)	-7.4%	238,840	74,088	45.0%
Business & Technology	1,736	329	23.4%	26,386	3,373	14.7%
Children's Center	5,051	16	0.3%	84,399	1,149	1.4%
General Reference	17,484	532	3.1%	241,562	77,136	46.9%
Wulfmeyer Center	0	0	N/A	0	0	N/A
Talking Books	5,141	125	2.5%	57,040	(4,543)	-7.4%
<b>CENTRAL TOTALS</b>	<b>47,568</b>	<b>(452)</b>	<b>-0.9%</b>	<b>648,227</b>	<b>151,203</b>	<b>30.4%</b>

## DISTRICT/REGIONAL BRANCHES

Alford	22,067	1,878	9.3%	296,592	49,760	20.2%
Evergreen	11,840	2,824	31.3%	157,202	27,198	20.9%
Rockwell	25,658	1,264	5.2%	361,929	43,255	13.6%
Westlink	36,230	2,154	6.3%	538,897	85,586	18.9%
<b>DISTRICT/REGIONAL TOTALS</b>	<b>95,795</b>	<b>8,120</b>	<b>9.3%</b>	<b>1,354,620</b>	<b>205,799</b>	<b>17.9%</b>

## NEIGHBORHOOD BRANCHES

Comotara	7,684	(599)	-7.2%	108,239	7,026	6.9%
Linwood	5,331	435	8.9%	72,651	7,778	12.0%
Maya Angelou Northeast	3,231	328	11.3%	44,977	7,333	19.5%
Orchard	2,446	380	18.4%	32,989	6,377	24.0%
<b>NEIGHBORHOOD TOTALS</b>	<b>18,692</b>	<b>544</b>	<b>3.0%</b>	<b>258,856</b>	<b>28,514</b>	<b>12.4%</b>

## PARTNERSHIPS

Planeview Community Library	128	101	374.1%	4,398	2,544	137.2%
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## VIRTUAL SERVICES

Overdrive	2,621	1,026	64.3%	28,820	11,091	62.6%
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<b>WPL SYSTEM TOTALS</b>	<b>164,804</b>	<b>9,339</b>	<b>6.0%</b>	<b>2,294,921</b>	<b>399,151</b>	<b>21.1%</b>
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Beginning January 1, 2009 this report no longer includes in-house use.

Beginning January 1, 2009 circulation of Popular Library materials is reported within the appropriate subject sections.

Teen materials previously counted in Central Children's Center are now reported as part of the General Reference Section

COLLECTIONS USE REPORT

December, 2009

	Adult Circulation For Dec	Difference From Dec, 2008	% Change From Dec, 2008	Juvenile Circulation For Dec	Difference From Dec, 2008	% Change From Dec, 2008	Adult Total Circulation To-Date	Juvenile Total Circulation To-Date
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CENTRAL LIBRARY

All Divisions*	37,376	(593)	-1.6%	5,051	16	0.3%	506,788	84,399
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DISTRICT/REGIONAL BRANCHES

Alford	16,147	1,241	8.3%	5,920	637	12.1%	208,233	88,359
Evergreen	8,644	1,397	19.3%	3,196	1,427	80.7%	107,611	49,591
Rockwell	17,490	665	4.0%	8,168	599	7.9%	231,112	130,817
Westlink	23,050	1,311	6.0%	13,180	843	6.8%	309,367	229,530
DISTRICT/REGIONAL TOTALS	65,331	4,614	7.6%	30,464	3,506	13.0%	856,323	498,297

NEIGHBORHOOD BRANCHES

Comotara	5,147	(899)	-14.9%	2,537	300	13.4%	74,452	33,787
Linwood	4,314	417	10.7%	1,017	18	1.8%	53,085	19,566
Maya Angelou Northeast	2,322	280	13.7%	909	48	5.6%	30,140	14,837
Orchard	1,875	324	20.9%	571	56	10.9%	22,873	10,116
NEIGHBORHOOD TOTALS	13,658	122	0.9%	5,034	422	9.2%	180,550	78,306

PARTNERSHIPS

Planeview Community Library***	128	101	374.1%	0	0	NA	4,398	0
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VIRTUAL SERVICES

Overdrive**	2,621	1,026	64.3%	0	0	N/A	28,820	0
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WPL SYSTEM TOTALS	119,114	5,270	4.6%	40,549	3,944	10.8%	1,576,879	661,002
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Beginning January 1, 2009 this report no longer includes in-house use  
Teen materials at the Central Library are now counted as adult items

\*Central Library statistics in this report include all sections except Talking Books

\*\* Overdrive does not provide a breakdown by adult or juvenile so by default, all is counted as adult circulation

\*\*\* Beginning October 1, 2009 Planeview Community Library is unable to provide a breakdown by adult or juvenile so by default,  
all is counted as adult circulation

REVISED IN HOUSE USE REPORT

December, 2009

	In House Use December, 2009	Difference From Dec,2008	% Change From Dec,2008	2009 In House Use Total To Date	Difference From 2008 Total To Date	% Change From 2008 Total To Date
CENTRAL LIBRARY						
All Sections*	10,120	(3,129)	-23.6%	193,187	1,095	0.6%
<b>CENTRAL TOTALS</b>	<b>10,120</b>	<b>(3,129)</b>	<b>-23.6%</b>	<b>193,187</b>	<b>1,095</b>	<b>0.6%</b>

DISTRICT/REGIONAL BRANCHES

Alford	2,256	48	2.2%	43,799	5,722	15.0%
Evergreen	1,432	90	6.7%	26,455	(1,212)	-4.4%
Rockwell	688	(455)	-39.8%	25,713	2,434	10.5%
Westlink ***	1,596	(749)	-31.9%	40,832	(27,593)	-40.3%
<b>DISTRICT/REGIONAL TOTALS</b>	<b>5,972</b>	<b>(1,066)</b>	<b>-15.1%</b>	<b>136,799</b>	<b>(20,649)</b>	<b>-13.1%</b>

NEIGHBORHOOD BRANCHES

Comotara	136	(30)	-18.1%	1,827	81	4.6%
Linwood	176	143	433.3%	3,603	1,497	71.1%
Maya Angelou Northeast	240	120	100.0%	5,423	1,678	44.8%
Orchard	88	31	54.4%	3,527	1,113	46.1%
<b>NEIGHBORHOOD TOTALS</b>	<b>640</b>	<b>264</b>	<b>70.2%</b>	<b>14,380</b>	<b>4,369</b>	<b>43.6%</b>

PARTNERSHIPS

Planeview Community Library**	NA	NA	NA	NA	NA	NA
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<b>WPL SYSTEM TOTALS</b>	<b>16,732</b>	<b>(3,931)</b>	<b>-19.0%</b>	<b>344,366</b>	<b>(15,185)</b>	<b>-4.2%</b>
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\*In House Use data is available at the building level only.

\*\*Planeview Community Library does not report in house use of materials.

## NEW REGISTRATION REPORT

December, 2009

	New Customers	% Change From Dec. 2008	2009 Total Registrations To Date	% Change From 2008 Total To Date
<b>CENTRAL LIBRARY</b>				
Circulation	500	8.9%	7,878	-1.7%
<b>DISTRICT/REGIONAL BRANCHES</b>				
Alford	121	6.1%	2,164	3.9%
Evergreen	63	-4.5%	1,259	0.2%
Ford Rockwell	107	20.2%	1,877	-2.6%
Westlink	128	-13.5%	2,936	1.5%
<b>DISTRICT/REGIONAL TOTALS</b>	<b>419</b>	<b>0.5%</b>	<b>8,236</b>	<b>1.0%</b>
<b>NEIGHBORHOOD BRANCHES</b>				
Comotara	38	-5.0%	626	-7.5%
Linwood	19	-42.4%	574	8.1%
Maya Angelou Northeast	37	-22.9%	777	-11.4%
Orchard	27	28.6%	293	-7.0%
<b>NEIGHBORHOOD TOTALS</b>	<b>121</b>	<b>-14.8%</b>	<b>2,270</b>	<b>-5.4%</b>
<b>PARTNERSHIPS</b>				
Planeview Community Library*	NA	NA	NA	NA
<b>WPL SYSTEM TOTALS</b>	<b>1,040</b>	<b>2.2%</b>	<b>18,384</b>	<b>-1.0%</b>

\*Planeview Community Library does not report public library registrations.

## REFERENCE REPORT

December, 2009

CENTRAL LIBRARY	REFERENCE TRANSACTIONS	REFERENCE TRANSACTIONS COMPLETED	COMPLETION RATE	TOTAL TO DATE	DIFFERENCE FROM LAST YEAR T-T-D*	% CHANGE FROM LAST YEAR T-T-D
Art & Music	1,129	908	80.43%	16,917	1,378	8.87%
Bus. & Tech.	2,533	2,489	98.26%	35,599	(1,711)	-4.59%
Circulation	66	66	100.00%	639	208	48.26%
Youth Services	421	376	89.31%	7,040	(473)	-6.30%
Gen. Reference	3,809	3,525	92.54%	42,881	3,771	9.64%
Genealogy & Local History	1,470	1,364	92.79%	18,238	7,520	70.16%
Talking Books	6,674	6,674	100.00%	73,359	(3,884)	-5.03%
<b>CENTRAL TOTALS</b>	<b>16,102</b>	<b>15,402</b>	<b>95.65%</b>	<b>194,673</b>	<b>6,809</b>	<b>3.62%</b>

### DISTRICT/REGIONAL BRANCHES

Alford	806	744	92.31%	8,367	1,101	15.15%
Evergreen	735	616	83.81%	9,476	989	11.65%
Rockwell	1,222	1,187	97.14%	17,056	725	4.44%
Westlink	1,324	1,227	92.67%	16,181	1,509	10.28%
<b>DISTRICT/REGIONAL TOTALS</b>	<b>4,087</b>	<b>3,774</b>	<b>92.34%</b>	<b>51,080</b>	<b>4,324</b>	<b>9.25%</b>

### NEIGHBORHOOD BRANCHES

Comotara	567	509	89.77%	8,755	1,490	20.51%
Linwood	301	257	85.38%	3,742	546	17.08%
Maya Angelou Northeast	310	292	94.19%	4,013	(633)	-13.62%
Orchard	350	252	72.00%	4,289	(101)	-2.30%
<b>NEIGHBORHOOD TOTALS</b>	<b>1,528</b>	<b>1,310</b>	<b>85.73%</b>	<b>20,799</b>	<b>1,302</b>	<b>6.68%</b>

### PARTNERSHIPS

Planeview Community Library *	NA	NA	NA	NA	NA	NA
<b>WPL SYSTEM TOTALS</b>	<b>21,717</b>	<b>20,486</b>	<b>94.33%</b>	<b>266,552</b>	<b>12,435</b>	<b>4.89%</b>

Reference transactions were calculated based upon a one-week sampling period from 12/14 through 12/20

\*Planeview Community Library does not report reference transactions

PROGRAMMING SERVICES REPORT

December, 2009

	Adult Programs			Juvenile Programs		
	Number Presented	Attendance	% Change, Current Month, from Dec. 2008	Number Presented	Attendance	% Change, Current Month, from Dec. 2008
<b>CENTRAL LIBRARY</b>						
Programs and Tours*	3	31	-71.0%	6	179	-4.3%
Technology Training Center	2	7	133.3%			
<b>CENTRAL TOTALS</b>	<b>5</b>	<b>38</b>	<b>-65.5%</b>	<b>6</b>	<b>179</b>	<b>-13.9%</b>
<b>DISTRICT/REGIONAL BRANCHES</b>						
Alford	0	0	0.0%	4	68	-15.0%
Evergreen	1	7	16.7%	2	58	-68.5%
Rockwell	1	1	-99.6%	5	186	3620.0%
Westlink	0	0	0.0%	7	295	18.5%
<b>DISTRICT/REGIONAL TOTALS</b>	<b>2</b>	<b>8</b>	<b>-97.0%</b>	<b>18</b>	<b>607</b>	<b>17.2%</b>
<b>NEIGHBORHOOD BRANCHES</b>						
Comotara	0	0	0.0%	0	0	0.0%
Linwood	0	0	0.0%	0	0	0.0%
Maya Angelou Northeast	1	0	0.0%	1	9	100.0%
Orchard	1	13	100.0%	0	0	-100.0%
<b>NEIGHBORHOOD TOTALS</b>	<b>2</b>	<b>13</b>	<b>100.0%</b>	<b>1</b>	<b>9</b>	<b>-52.6%</b>
<b>OUTREACH SERVICES</b>						
Outreach Activities*	3	47	100.0%	20	410	-49.4%
<b>PARTNERSHIPS</b>						
Planeview Community Library **	NA	NA	NA	NA	NA	NA
<b>WPL SYSTEM TOTALS</b>	<b>12</b>	<b>106</b>	<b>-71.6%</b>	<b>45</b>	<b>1,205</b>	<b>-22.6%</b>

This report includes all programs presented by library staff, outside the library as well as in the library. Programs for young adults are included in juvenile statistics

\*Until January, 2009 outreach statistics were included in Central Library totals  
These numbers now reflect all Library presentations held outside Library facilities

\*\*Programs presented at Planeview Community Library are included in the Outreach Statistics

## OTHER SERVICES REPORT

December, 2009

	Central Library	Combined District & Regional Branches	Combined Neighborhood Branches	Library System Totals
<b>MEETING ROOMS &amp; EXHIBITS</b>				
Meeting Room Usage (Non Staff)	8	40	2	50
Attendance	135	1,159	21	1,315
<b>PHOTOCOPIES</b>	2,927	1,447	87	4,461
<b>INTERLIBRARY LOAN</b>				
Requests From Outside Libraries	2,260	NA	NA	2,260
Filled For Outside Libraries	796	NA	NA	796
Requested By WPL Customers	509	NA	NA	509
Filled For WPL Customers	124	NA	NA	124
<b>MICROFORM USAGE</b>				
Microforms Used	915	NA	NA	915
Microform Copies	338	NA	NA	338
<b>SERVICES TO THE HANDICAPPED</b>				
T.D.D. Use	0	NA	NA	0
<b>HOLDS</b>				
Placed This Month	4,601	15,643	3,354	23,598
Filled This Month**				22,601
Placed Year-To-Date	60,639	206,441	44,249	311,329
Filled Year-To-Date**				282,980
** The number of holds filled is meaningful only at the system level				

## BUILDING GATE COUNTS

	Current Month	Year To Date
Central	26,330	379,682
Alford	10,320	144,791
Evergreen	7,636	109,255
Rockwell	12,450	174,632
Westlink	18,154	278,160
Angelou/Northeast	3,508	56,749
Comotara	7,170	98,631
Linwood	3,768	50,362
Orchard	2,086	30,014
<b>TOTAL</b>	<b>91,422</b>	<b>1,322,276</b>

## ELECTRONIC INFORMATION SERVICES REPORT PART I

December 2009

	Current Month	% Change From Dec. 2008	2009 Total Usage To Date	% Change From 2008 Total To Date
<b>Electronic Database Searches Conducted</b>				
<b>Ancestry.com</b>	3,884	284.6%	42,745	1448.7%
<b>Ebsco Education Reference Package<sup>3,4</sup></b>				
Encyclopedia of Animals	0	0.0%	0	0.0%
ERIC	0	0.0%	0	0.0%
Health Source - Consumer Edition	0	0.0%	0	0.0%
MAS Ultra - School Edition	0	0.0%	0	0.0%
Middle Search Plus	0	0.0%	0	0.0%
Newspaper Source	0	0.0%	0	0.0%
Primary Search	0	0.0%	0	0.0%
TOPICsearch	0	0.0%	0	0.0%
<b>FC Search<sup>1</sup></b>	17	466.7%	766	7.1%
<b>Heritage Quest<sup>3</sup></b>	387	504.7%	2,362	106.6%
<b>Learning Express Library</b>	63	133.3%	772	0.3%
<b>NewsBank</b>	433	188.7%	4,767	103.5%
<b>Novelist<sup>3</sup></b>	285	11.8%	3,285	-50.2%
<b>Reference USA</b>	924	143.8%	9,175	-0.7%
<b>Gale Databases:<sup>3</sup></b>				
Academic OneFile	129	486.4%	873	-19.8%
Business and Company ASAP	69	200.0%	837	-17.1%
Business and Company Resource Center	10	N/A	127	-24.4%
Chilton's Auto Repair <sup>4</sup>	0	N/A	0	N/A
Computer Database	109	395.5%	749	-13.7%
Custom Newspapers	112	460.0%	812	-10.2%
Educator's Reference Complete	119	440.9%	747	125.0%
Expanded Academic ASAP	224	833.3%	1023	-17.9%
Gale Virtual Reference Library	111	484.2%	783	-14.2%
General OneFile	148	516.7%	817	-18.4%
Gale Reference Center Gold	127	477.3%	689	-28.1%
Health and Wellness Resource Center and Alternative Health Module	6	-72.7%	104	25.3%
Health Reference Center Academic	176	700.0%	892	-13.2%
Hospitality Tourism and Leisure <sup>3</sup>	6	N/A	104	N/A
Informe!	109	395.5%	737	-15.0%
InfoTrac Military & Intelligence	73	265.0%	697	-21.7%
InfoTrac Religion & Philosophy	67	252.6%	703	-20.9%
LegalTrac	71	N/A	655	-24.6%
Literature Resource Center	231	11450.0%	406	-20.5%
Nursing and Allied Health Collection	113	413.6%	697	128.5%
Popular Magazines <sup>7</sup>	107	N/A	352	11633.3%
Student Editions <sup>6</sup>	0	0.0%	0	-100.0%
<b>Homework Kansas</b>	75	17.2%	627	-34.8%

## ELECTRONIC INFORMATION SERVICES REPORT PART I

December 2009

	Current Month	% Change From Dec. 2008	2009 Total Usage To Date	% Change From 2008 Total To Date
<b>OCLC WorldCat</b>	483	104.7%	5,921	95.0%
<b>Opposing Viewpoints</b>	179	101.1%	1,542	-22.6%
<b>ProQuest Nursing &amp; Allied Health Source<sup>4</sup></b>	0	0.0%	13	N/A
<b>SAMS<sup>5</sup></b>	6	-66.7%	491	521.5%
<b>World Book Databases</b>				
World Book Reference Center/World Book Student	0	0.0%	5	0.0%
World Book for Kids <sup>4</sup>	0	N/A	0	N/A
World Book Advanced <sup>4</sup>	0	N/A	0	N/A
WorldBook Enciclopedia Estudiantil Hallazgos <sup>4</sup>	0	N/A	0	N/A
<b>Total Electronic Searches Conducted</b>	<b>8,853</b>	<b>203.5%</b>	<b>85,275</b>	<b>68.7%</b>
<b>Polaris PowerPAC</b>				
Number of patron logins	33,184	35.1%	381,167	49.3%
<b>BookLetters</b>				
Number of active subscriptions	8,169	14.1%		
<b>Website</b>				
Number of visits	50,961	14.3%	657,410	0.0%
Number of pages	118,357	-13.7%	1,709,580	-18.6%
<b>Wichita Photo Archive</b>				
Number of visits	4,911	-43.5%	88,930	-34.7%
Number of pages	25,358	-53.5%	547,798	-29.2%
<b>Public Access Computing</b>				
Number of customer sessions	11,654	4.6%	153,485	37.6%
Number of computer copies made	14,933	-28.3%	212,020	-7.5%

### NOTES

1. FC Search started providing usage statistics for the first time in May 2008
2. Databases available inside the library only
3. Available through the State Library portal or with a valid Kansas Library Card.
4. Added by the State Library of Kansas, August 2008
5. Added March 2008
6. Reporting method changed, December 2008
7. Includes Horizon Information Portal uses through October 9, 2008