

**WICHITA PUBLIC LIBRARY**  
**MONTHLY REPORT**  
**July 2011**



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**I. NARRATIVE**

2011 has been another year of successful summer reading at the Wichita Public Library.

9,827 children and 1,672 teens registered to participate in this year's programs. More than 3,200 of these youth participated through reading programs made possible through the Library's outreach service to partner organizations in the community. Agencies participating in summer reading activities or receiving special summer services from the Library during July included: USD259 Summer Latchkey programs at Benton, Griffith, Riverside and Woodland elementary schools; City of Wichita Summer of Discovery and Activity Camps at the Aley, Colvin, Edgemoor, Evergreen, Hilltop, Linwood, Lynette Woodard, McAdams and Orchard recreation centers; Boys & Girls Club/North; Branches and Honeytree Academies; Tutor Time/21<sup>st</sup> Street; ELF Daycare; LaPetite; KinderCare/Socora; KinderCare/Boston; All Saints Child Care; Wichita State University Child Development Center; Loving Arms Preschool; TOP/North; East Heights Methodist Church Children's Day Out; Turi's Little Angels and nine family child care homes.

Of equal importance to the number of registrants is the ongoing program participation by children. This year, more than 60% of the children who registered for the Summer Reading Club for younger readers met their reading goals by returning to the Library one or more times during the program. These children combined efforts to read 152,629 books. 793 teens returned at least once during the summer. In the Teens Read program, reading is tracked by the number of hours spent in this activity. Participants reported 28,926 hours of reading.

As summer reading began to draw to a close, an announcement about fall reading opportunities drew attention. On July 11, Mayor Carl Brewer and former congressional spouse Vicki Tiaht helped to announce Wichita's receipt of a 2011 Big Read grant from the National Endowment for the Arts. Director of Libraries Cynthia Berner Harris and Wichita Art Museum Chief Curator Stephen Gleissner also participated in the announcement. Outlets at the event included City7 (who began airing the news conference in its entirety within 48 hours), KAKE, KPTS, KSN, East Wichita News, and the Wichita Eagle.

In addition to The Big Read, adult programming in the fall will include the return of some favorite events as well as some new cooperative activities. The Library will be a partner with the Tallgrass Film Festival for screenings held in the Central Library on Saturday, October 22. The League of Women Voters will partner with the Library for "Tuesday Topics," a lunchtime current events program series featuring presentations on issues of community interest. Branch libraries will provide expanded training offerings on employment related issues presented in partnership with the Workforce Alliance of South Central Kansas. Other program partnerships include activities being planned in cooperation with the City Parks and Recreation Department, the Central Plains Area Association on Aging, LifeVentures and the Shepherd Center of West Wichita.

## **POTPOURRI:**

The Linwood branch received an unexpected gift when the owner of a local pawn shop returned approximately 30 videos from the Library's collection after confiscating them from someone who had tried to pawn them at his store. Some of these had been checked out to a customer, but the majority appeared to be stolen.

The Wulfmeyer Special Collections Center had out-of-state visitors from California, Colorado, Michigan, Missouri, Ohio, Pennsylvania, Virginia, and Wisconsin. Feedback from users like these has been evaluated by the Center for Economic Development and Business Research at Wichita State University as part of a year-long study of the impact of the Library's genealogy services. For the first six months of 2011, it is estimated that the Library's genealogy services generated a total of \$155,832 in spending by visitors who traveled to Wichita to do family history research.

Repairs to the authority files in the Library catalog have been completed. The work has been supplemented by the downloading of genre authority records from a cataloging cooperative at Northwestern University. As a result of this work, customers will realize improved results as specific genre searches are conducted in the catalog.

In response to customer demand, twelve new book discussion sets have been ordered.

Customers are benefitting from the services of Gary Engel, a new technology volunteer in the General Reference Section of the Central Library. Mr. Engel is on duty each Monday from 10am through 1pm to assist customers with public computer questions and problems.

To make the Central Library Patio Room more useable and attractive, new solar shades were installed to replace the curtains which had deteriorated from the heat and sunlight exposure.

As part of a multi-faceted approach to resolving customer access issues at the Central Library, new "Library Parking Only" signs were installed by the Public Works Department at both entrances to the small parking lot immediately south of the library building.

In addition to the agencies served as part of summer reading activities, the Library also provided special programming to Asbury preschool and was an exhibitor at the July 30<sup>th</sup> Clown Carnival held at the Sedgwick County Extension Service.

Materials collections were enhanced during July by the addition of 1,290 items received as gifts or donations. If purchased, the estimated value of these items would be approximately \$18,275.

Volunteer assistance is essential in helping the Library to meet summer workload demands. During July, the Library benefitted from 219 volunteers who combined their efforts to provide 2,511 hours of service. This included 145 student volunteers, 40 adult volunteers, 32 Friends of the Library volunteers, 1 student intern and 1 Senior Community Service Experience Program volunteer. In addition, five members of the Friends of the Library Board spent 81.5 hours volunteering on work related to their organization while eight members of the Wichita Genealogical Society contributed another 143.75 hours of service.

## **II. STATISTICS ARE ATTACHED**

COLLECTIONS USE REPORT

July, 2011

	Circulation July, 2011	Difference From Jul,2010	% Change From Jul,2010	2011 Total Circ To Date	Difference From 2010 Total To Date	% Change From 2010 Total To Date
<b>CENTRAL LIBRARY</b>						
Art, Music & Video	19,160	63	0.3%	126,479	(4,293)	-3.3%
Business & Technology	2,287	(256)	-10.1%	14,353	(1,526)	-9.6%
Children's Center	9,252	(625)	-6.3%	50,642	(2,122)	-4.0%
General Reference	22,929	(1,055)	-4.4%	147,160	(4,937)	-3.2%
Wulfmeyer Center	0	0	N/A	0	0	N/A
Talking Books	0	(5,174)	-100.0%	24,606	(10,893)	-30.7%
<b>CENTRAL TOTALS</b>	<b>53,628</b>	<b>(7,047)</b>	<b>-11.6%</b>	<b>363,240</b>	<b>(23,771)</b>	<b>-6.1%</b>

**DISTRICT/REGIONAL BRANCHES**

Alford	28,871	(1,304)	-4.3%	182,404	822	0.5%
Evergreen	14,976	591	4.1%	92,136	505	0.6%
Rockwell	36,659	(1,071)	-2.8%	223,031	1,644	0.7%
Westlink	57,578	(337)	-0.6%	347,702	30,140	9.5%
<b>DISTRICT/REGIONAL TOTALS</b>	<b>138,084</b>	<b>(2,121)</b>	<b>-1.5%</b>	<b>845,273</b>	<b>33,111</b>	<b>4.1%</b>

**NEIGHBORHOOD BRANCHES**

Comotara	10,258	(1,262)	-11.0%	68,843	(648)	-0.9%
Linwood	7,905	466	6.3%	44,423	1,281	3.0%
Maya Angelou Northeast	4,587	427	10.3%	26,928	1,439	5.6%
Orchard	4,132	116	2.9%	23,191	1,381	6.3%
<b>NEIGHBORHOOD TOTALS</b>	<b>26,882</b>	<b>(253)</b>	<b>-0.9%</b>	<b>163,385</b>	<b>3,453</b>	<b>2.2%</b>

**PARTNERSHIPS**

Planeview Community Library	1,019	134	15.1%	4,077	903	28.4%
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**VIRTUAL SERVICES**

Overdrive	3,529	103	3.0%	25,232	3,022	13.6%
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<b>WPL SYSTEM TOTALS</b>	<b>223,142</b>	<b>(9,184)</b>	<b>-4.0%</b>	<b>1,401,207</b>	<b>16,718</b>	<b>1.2%</b>
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COLLECTIONS USE REPORT

July, 2011

	Adult Circulation For Jul	Difference From Jul,2010	% Change From Jul,2010	Juvenile Circulation For Jul	Difference From Jul,2010	% Change From Jul,2010	Adult Total Circulation To-Date	Juvenile Total Circulation To-Date
<b>CENTRAL LIBRARY</b>								
All Divisions*	44,376	(1,248)	-2.7%	9,252	(625)	-6.3%	287,992	50,642

DISTRICT/REGIONAL BRANCHES

Alford	18,632	(670)	-3.5%	10,239	(634)	-5.8%	124,920	57,484
Evergreen	9,611	393	4.3%	5,365	198	3.8%	60,716	31,420
Rockwell	20,906	(1,419)	-6.4%	15,753	348	2.3%	136,857	86,174
Westlink	30,029	(24)	-0.1%	27,549	(313)	-1.1%	193,679	154,023
<b>DISTRICT/REGIONAL TOTALS</b>	<b>79,178</b>	<b>(1,720)</b>	<b>-2.1%</b>	<b>58,906</b>	<b>(401)</b>	<b>-0.7%</b>	<b>516,172</b>	<b>329,101</b>

NEIGHBORHOOD BRANCHES

Comotara	6,882	(786)	-10.3%	3,376	(476)	-12.4%	47,155	21,688
Linwood	4,976	(66)	-1.3%	2,929	532	22.2%	31,275	13,148
Maya Angelou Northeast	2,871	324	12.7%	1,716	103	6.4%	18,170	8,758
Orchard	2,254	(304)	-11.9%	1,878	420	28.8%	14,792	8,399
<b>NEIGHBORHOOD TOTALS</b>	<b>16,983</b>	<b>(832)</b>	<b>-4.7%</b>	<b>9,899</b>	<b>579</b>	<b>6.2%</b>	<b>111,392</b>	<b>51,993</b>

PARTNERSHIPS

Planeview Community Library***	1,019	134	15.1%	0	0	NA	4,077	0
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VIRTUAL SERVICES

Overdrive**	3,529	103	3.0%	0	0	N/A	25,232	0
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<b>WPL SYSTEM TOTALS</b>	<b>145,085</b>	<b>(3,563)</b>	<b>-2.4%</b>	<b>78,057</b>	<b>(447)</b>	<b>-0.6%</b>	<b>944,865</b>	<b>431,736</b>
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\*Central Library statistics in this report include all sections except Talking Books

\*\* Overdrive does not provide a breakdown by adult or juvenile so by default, all is counted as adult circulation

\*\*\* Beginning October 1, 2009 Planeview Community Library is unable to provide a breakdown by adult or juvenile so by default, all is counted as adult circulation

## IN HOUSE USE REPORT

July, 2011

	In House Use July, 2011	Difference From Jul,2010	% Change From Jul,2010	2011 In House Use Total To Date	Difference From 2010 Total To Date	% Change From 2010 Total To Date
<b>CENTRAL LIBRARY</b>						
All Sections*	17,776	(368)	-2.0%	95,128	(23,728)	-20.0%
<b>CENTRAL TOTALS</b>	<b>17,776</b>	<b>(368)</b>	<b>-2.0%</b>	<b>95,128</b>	<b>(23,728)</b>	<b>-20.0%</b>

### DISTRICT/REGIONAL BRANCHES

Alford	2,880	(2,076)	-41.9%	16,820	(8,877)	-34.5%
Evergreen	2,732	(1,428)	-34.3%	15,769	(3,900)	-19.8%
Rockwell	3,908	(832)	-17.6%	21,989	1,743	8.6%
Westlink	5,408	2,096	63.3%	27,556	5,230	23.4%
<b>DISTRICT/REGIONAL TOTALS</b>	<b>14,928</b>	<b>(2,240)</b>	<b>-13.0%</b>	<b>82,134</b>	<b>(5,804)</b>	<b>-6.6%</b>

### NEIGHBORHOOD BRANCHES

Comotara	168	72	75.0%	858	(61)	-6.6%
Linwood	744	568	322.7%	3,110	1,772	132.4%
Maya Angelou Northeast	1,296	458	54.7%	4,312	940	27.9%
Orchard	544	334	159.0%	2,699	892	49.4%
<b>NEIGHBORHOOD TOTALS</b>	<b>2,752</b>	<b>1,432</b>	<b>108.5%</b>	<b>10,979</b>	<b>3,543</b>	<b>47.6%</b>

### PARTNERSHIPS

Planeview Community Library**	NA	NA	NA	NA	NA	NA
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<b>WPL SYSTEM TOTALS</b>	<b>35,456</b>	<b>(1,176)</b>	<b>-3.2%</b>	<b>188,241</b>	<b>(25,989)</b>	<b>-12.1%</b>
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\*In House Use data is available at the building level only.

\*\*Planeview Community Library does not report in house use of materials.

## NEW REGISTRATION REPORT

July, 2011

	New Customers	% Change From Jul. 2010	2011 Total Registrations To Date	% Change From 2010 Total To Date
<b>CENTRAL LIBRARY</b>				
Circulation	713	2.4%	4,662	1.1%

### DISTRICT/REGIONAL BRANCHES

Alford	204	12.7%	1,249	6.1%
Evergreen	120	18.8%	705	1.7%
Ford Rockwell	219	1.9%	1,299	2.8%
Westlink	315	10.9%	1,853	-0.2%
<b>DISTRICT/REGIONAL TOTALS</b>	<b>858</b>	<b>9.9%</b>	<b>5,106</b>	<b>2.3%</b>

### NEIGHBORHOOD BRANCHES

Comotara	65	25.0%	416	18.2%
Linwood	66	46.7%	434	25.8%
Maya Angelou Northeast	87	45.0%	514	18.7%
Orchard	34	-24.4%	218	0.5%
<b>NEIGHBORHOOD TOTALS</b>	<b>252</b>	<b>24.8%</b>	<b>1,582</b>	<b>17.4%</b>

### PARTNERSHIPS

Planeview Community Library*	NA	NA	NA	NA
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<b>WPL SYSTEM TOTALS</b>	<b>1,823</b>	<b>8.6%</b>	<b>11,350</b>	<b>3.7%</b>
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\*Planeview Community Library does not report public library registrations.

## REFERENCE REPORT

July, 2011

CENTRAL LIBRARY	REFERENCE TRANSACTIONS	REFERENCE TRANSACTIONS COMPLETED	COMPLETION RATE	TOTAL TO DATE	DIFFERENCE FROM LAST YEAR T-T-D*	% CHANGE FROM LAST YEAR T-T-D
Art & Music	903	766	84.83%	6,475	(2,720)	-29.58%
Bus. & Tech.	2,763	2,693	97.47%	19,117	(470)	-2.40%
Circulation	66	62	93.94%	354	(299)	-45.79%
Youth Services	748	731	97.73%	3,113	(1,458)	-31.90%
Gen. Reference	3,879	3,778	97.40%	25,135	(2,993)	-10.64%
Genealogy & Local History	660	624	94.55%	5,188	(4,127)	-44.30%
Talking Books	394	394	100.00%	26,157	(15,964)	-37.90%
<b>CENTRAL TOTALS</b>	<b>9,413</b>	<b>9,048</b>	<b>96.12%</b>	<b>85,539</b>	<b>(28,031)</b>	<b>-24.68%</b>

### DISTRICT/REGIONAL BRANCHES

Alford	784	740	94.39%	5,028	(306)	-5.74%
Evergreen	585	496	84.79%	3,941	(1,536)	-28.04%
Rockwell	859	748	87.08%	5,712	(3,992)	-41.14%
Westlink	1,236	1,058	85.60%	8,354	952	12.86%
<b>DISTRICT/REGIONAL TOTALS</b>	<b>3,464</b>	<b>3,042</b>	<b>87.82%</b>	<b>23,035</b>	<b>(4,882)</b>	<b>-17.49%</b>

### NEIGHBORHOOD BRANCHES

Comotara	452	421	93.14%	2,638	(1,366)	-34.12%
Linwood	359	261	72.70%	1,132	(1,178)	-51.00%
Maya Angelou Northeast	655	655	100.00%	2,575	502	24.22%
Orchard	159	146	91.82%	1,111	(1,225)	-52.44%
<b>NEIGHBORHOOD TOTALS</b>	<b>1,625</b>	<b>1,483</b>	<b>91.26%</b>	<b>7,456</b>	<b>(3,267)</b>	<b>-30.47%</b>

### PARTNERSHIPS

Planeview Community Library *	NA	NA	NA	NA	NA	NA
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<b>WPL SYSTEM TOTALS</b>	<b>14,502</b>	<b>13,573</b>	<b>93.59%</b>	<b>116,030</b>	<b>(36,180)</b>	<b>-23.77%</b>
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Reference transactions were calculated based upon a one-week sampling period from 07/18 through 07/24

\*Planeview Community Library does not report reference transactions

**PROGRAMMING SERVICES REPORT**

July, 2011

	Adult Programs			Juvenile Programs		
	Number Presented	Attendance	% Change, Current Month, from Jul. 2010	Number Presented	Attendance	% Change, Current Month, from Jul. 2010
<b>CENTRAL LIBRARY</b>						
Programs and Tours	2	43	-85.8%	26	841	-29.3%
Technology Training Center	2	17	325.0%			
<b>CENTRAL TOTALS</b>	<b>4</b>	<b>60</b>	<b>-80.5%</b>	<b>26</b>	<b>841</b>	<b>-29.3%</b>
<b>DISTRICT/REGIONAL BRANCHES</b>						
Alford	2	47	6.8%	14	497	-10.3%
Evergreen	2	17	-15.0%	9	251	-11.9%
Rockwell	2	46	666.7%	17	806	-17.8%
Westlink	1	7	-41.7%	24	1,094	-27.2%
District Branches Technology Training**	3	18	350.0%			
<b>DISTRICT/REGIONAL TOTALS</b>	<b>10</b>	<b>135</b>	<b>57.0%</b>	<b>64</b>	<b>2,648</b>	<b>-20.3%</b>
<b>NEIGHBORHOOD BRANCHES</b>						
Comotara	0	0	0.0%	0	0	0.0%
Linwood	0	0	0.0%	7	139	-10.9%
Maya Angelou Northeast	0	0	0.0%	2	55	-38.2%
Orchard	1	9	-35.7%	5	141	1410.0%
Neighborhood Branches Technology Training**	1	9	800.0%			
<b>NEIGHBORHOOD TOTALS</b>	<b>2</b>	<b>18</b>	<b>20.0%</b>	<b>14</b>	<b>335</b>	<b>36.7%</b>
<b>OUTREACH SERVICES</b>						
Outreach Activities*	0	0	-100.0%	47	1,569	8.7%
<b>PARTNERSHIPS</b>						
Planeview Community Library *	NA	NA	NA	NA	NA	NA
<b>WPL SYSTEM TOTALS</b>	<b>16</b>	<b>213</b>	<b>-53.3%</b>	<b>151</b>	<b>5,393</b>	<b>-13.0%</b>

This report includes all programs presented by library staff, outside the library as well as in the library. Programs for young adults are included in juvenile statistics

\*Programs presented at Planeview Community Library are included in the Outreach Statistics

\*\* As of July 2010, Technology classes are being offered at District and Neighborhood branches

## OTHER SERVICES REPORT

July, 2011

	Central Library	Combined District & Regional Branches	Combined Neighborhood Branches	Library System Totals
<b>MEETING ROOMS &amp; EXHIBITS</b>				
Meeting Room Usage (Non Staff)	19	29	8	56
Attendance	446	721	202	1,369
<b>PHOTOCOPIES*</b>	3,411	3,173	446	7,030
<b>INTERLIBRARY LOAN</b>				
Requests From Outside Libraries	1,714	NA	NA	1,714
Filled For Outside Libraries	875	NA	NA	875
Requested By WPL Customers	634	NA	NA	634
Filled For WPL Customers	444	NA	NA	444
<b>MICROFORM USAGE</b>				
Microforms Used	632	NA	NA	632
Microform Copies	307	NA	NA	307
<b>SERVICES TO THE HANDICAPPED</b>				
T.D.D. Use	0	NA	NA	0
<b>HOLDS</b>				
Placed This Month	5,077	19,615	4,445	29,137
Filled This Month**				25,645
Placed Year-To-Date	35,583	127,677	30,502	193,762
Filled Year-To-Date**				175,873
** The number of holds filled is meaningful only at the system level				

## BUILDING GATE COUNTS

	Current Month	Year To Date
Central	29,942	189,414
Alford	13,071	81,699
Evergreen	9,493	55,845
Rockwell	11,655	96,785
Westlink	29,566	168,706
Angelou/Northeast	5,308	31,628
Comotara	8,805	52,318
Linwood*	5,331	24,686
Orchard**	0	13,136
<b>TOTAL</b>	<b>113,171</b>	<b>714,217</b>

\* Linwood's gate counter battery failed during month of May resulting in incomplete data.

\*\* Orchard's gate counter battery failed during month of July resulting in incomplete data.

## ELECTRONIC INFORMATION SERVICES REPORT PART I

July 2011

	Current Month	% Change From Jul. 2010	2011 Total Usage To Date	% Change From 2010 Total To Date
<b>Electronic Database Searches Conducted</b>				
<b>Ancestry.com</b> <sup>1</sup>	8,430	215.0%	43,052	67.2%
<b>AtoZ Databases</b> <sup>2</sup>	1,674	N/A	2,323	N/A
<b>Ebsco Education Reference Package</b>				
Encyclopedia of Animals	0	0.0%	0	0.0%
ERIC	0	0.0%	0	0.0%
Health Source - Consumer Edition	0	0.0%	0	0.0%
MAS Ultra - School Edition	0	0.0%	0	0.0%
Middle Search Plus	0	0.0%	0	0.0%
Newspaper Source	0	0.0%	0	0.0%
Primary Search	0	0.0%	0	0.0%
TOPICsearch	0	0.0%	0	0.0%
<b>FC Search</b> <sup>1</sup>	167	221.2%	751	-35.8%
<b>Heritage Quest</b>	212	46.2%	894	1.9%
<b>Learning Express Library</b>	71	57.8%	871	108.9%
<b>NewsBank</b>	973	-25.3%	4,422	-20.9%
<b>Reference USA</b> <sup>3</sup>	0	-100.0%	7,622	-25.6%
<b>Gale Databases:</b>				
Academic OneFile	140	-69.0%	2057	-61.7%
Business and Company ASAP	115	-74.5%	1914	-64.3%
Business and Company Resource Center	5	-76.2%	50	-69.9%
Chilton's Auto Repair	N/A	N/A	N/A	N/A
Computer Database	114	-37.7%	1530	-58.4%
Custom Newspapers	116	-36.6%	1569	-60.0%
Educator's Reference Complete	117	-74.2%	1916	-64.0%
Expanded Academic ASAP	123	-72.8%	2042	-63.6%
Gale Virtual Reference Library	115	-74.5%	2082	-61.3%
General OneFile	117	-74.0%	1953	-63.7%
Gale Reference Center Gold	123	-72.8%	1985	-64.4%
Health and Wellness Resource Center and Alternative Health Module	7	16.7%	79	-44.4%
Health Reference Center Academic	119	-35.3%	1547	-62.2%
Hospitality Tourism and Leisure	24	380.0%	223	-44.8%
Informe!	114	-37.7%	1466	-61.7%
InfoTrac Military & Intelligence	116	-36.6%	1487	-61.5%
InfoTrac Religion & Philosophy	123	-32.8%	1504	-61.0%
LegalTrac	114	-37.7%	1511	-61.1%
Literature Resource Center	22	29.4%	194	-28.4%
Nursing and Allied Health Collection	114	-37.7%	1505	-61.5%
Popular Magazines	36	227.3%	304	-64.9%
Student Editions	24	N/A	324	N/A
<b>Homework Kansas</b>	3	-95.8%	483	-8.9%

## ELECTRONIC INFORMATION SERVICES REPORT PART I

July 2011

	Current Month	% Change From Jul. 2010	2011 Total Usage To Date	% Change From 2010 Total To Date
<b>OCLC WorldCat</b>	454	-22.7%	3,374	-12.9%
<b>Opposing Viewpoints</b>	91	727.3%	439	-86.0%
<b>ProQuest Nursing &amp; Allied Health Source</b>	0	0.0%	0	N/A
<b>SAMS</b>	7	0.0%	77	-31.3%
<b>World Book Databases</b>				
World Book Reference Center/World Book Student	0	0.0%	0	N/A
World Book for Kids	0	N/A	0	N/A
World Book Advanced	0	N/A	0	N/A
WorldBook Enciclopedia Estudiantil Hallazgos	0	N/A	0	N/A
<b>Total Electronic Searches Conducted</b>	<b>13,980</b>	<b>20.5%</b>	<b>91,550</b>	<b>-26.2%</b>
<b>Polaris PowerPAC</b>				
Number of patron logins	44,776	3.0%	296,588	10.7%
<b>BookLetters</b>				
Number of active subscriptions	8,479	-1.7%		
<b>Facebook</b>				
Number of fans	1,939	71.1%		
<b>Website</b>				
Number of visits	43,040	5.6%	294,176	15.2%
Number of pages	126,992	0.5%	861,002	4.8%
<b>Wichita Photo Archive</b>				
Number of visits	4,980	-35.6%	30,798	-33.6%
Number of pages	21,741	-31.2%	151,456	-23.5%
<b>Public Access Computing</b>				
Number of customer sessions	14,861	4.7%	95,993	8.6%
Number of computer copies made	28,125	19.0%	180,550	28.8%
<b>Wireless Internet Access</b>				
Number of users	803	115.3%	5,252	1308.0%
Number of customer sessions	2,455	151.3%	13,844	1317.0%
Hours of use	4,289	162.8%	28,584	1651.2%

### NOTES

<sup>1</sup> Databases available inside the library only

<sup>2</sup> AtoZ Database service began June 1.

<sup>3</sup> Reference USA service was cancelled May 20.